

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:486908-2020:TEXT:EN:HTML>

**Germany-Frankfurt am Main: Provision of IT Services and Works for Information Management Applications
2020/S 202-486908**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

- I.1) **Name and addresses**
Official name: European Central Bank
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt
Postal code: 60314
Country: Germany
Contact person: Central Procurement Office
E-mail: procurement@ecb.europa.eu
Telephone: +49 69/13440
Fax: +49 69/13447110
Internet address(es):
Main address: <http://www.ecb.europa.eu>

- I.4) **Type of the contracting authority**
European institution/agency or international organisation

- I.5) **Main activity**
Economic and financial affairs

Section II: Object

- II.1) **Scope of the procurement**
- II.1.1) **Title:**
Provision of IT Services and Works for Information Management Applications
Reference number: PRO-005090
- II.1.2) **Main CPV code**
72000000 IT services: consulting, software development, Internet and support
- II.1.3) **Type of contract**
Services
- II.1.4) **Short description:**
The ECB is seeking suppliers to provide IT services and works for information management applications.
- II.1.6) **Information about lots**
This contract is divided into lots: no
- II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 42 000 000.00 EUR

II.2) **Description**

II.2.2) **Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

72260000 Software-related services

II.2.3) **Place of performance**

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

II.2.4) **Description of the procurement:**

The contractors shall upon the ECB's request provide IT services and works for information management applications. The services and works requested enable the ECB to source individual or multiple IT activities as required throughout the systems development life cycle (SDLC) of information management applications currently centered on Opentext products. The services and works provided under this framework contract may cover various forms of remuneration when calling-off the actual deliverables (e.g. fixed price, time-and-material, functional points, etc.). The exact modalities (incl. pricing) for each project will be defined for each call-off under the framework agreement.

II.2.5) **Award criteria**

Quality criterion - Name: Delivery organisation and skills / Weighting: 4 %

Quality criterion - Name: Client management / Weighting: 2.5 %

Quality criterion - Name: Service planning and provisioning / Weighting: 4 %

Quality criterion - Name: Service quality / Weighting: 4 %

Quality criterion - Name: Transition and handover (in and out) / Weighting: 4 %

Quality criterion - Name: Innovation / Weighting: 3 %

Quality criterion - Name: Seamless interaction with other service providers / Weighting: 4 %

Quality criterion - Name: Value add of the company's portfolio for the ECB / Weighting: 4 %

Quality criterion - Name: Collaboration model / Weighting: 2.5 %

Quality criterion - Name: Scenario A / Weighting: 6 %

Quality criterion - Name: Scenario B / Weighting: 6 %

Quality criterion - Name: Scenario C / Weighting: 6 %

Price - Weighting: 50 %

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 238-582599](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Title:

Provision of IT Services and Works for Information Management Applications

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

V.2.2) **Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Capgemini Deutschland GmbH

Town: Frankfurt am Main

NUTS code: DE7 HESSEN

Postal code: 60327

Country: Germany

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 42 000 000.00 EUR

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted:

Subcontractors:

Official name: Capgemini Polska Sp. z.o.o

Official name: Capgemini Technology Services India Limited

Official name: Capgemini Nederland B.V.

Official name: Capgemini UK Plc.

Section V: Award of contract

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

04/09/2020

V.2.2) **Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: TATA Consultancy Services Deutschland GmbH

Town: Frankfurt am Main

NUTS code: DE7 HESSEN

Postal code: 60308

Country: Germany

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 42 000 000.00 EUR

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted:

Subcontractors:

Official name: TATA Consultancy Services Limited, India

Section V: Award of contract

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

31/08/2020

V.2.2) **Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Infosys Ltd

Postal address: 60306

Town: Frankfurt am Main

NUTS code: DE7 HESSEN

Country: Germany

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 42 000 000.00 EUR

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

The tender procedure is conducted via the ECB's electronic tendering system (eTendering) which can be accessed via the following internet address: <http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html>

If you have not used the ECB's electronic tendering system before, you need to register via the above link

(click on 'Register'). Subsequently to the registration, you will receive an automated notification with your user credentials to log in (click on 'Login') and to access the tender documentation. Please note that

— A registration to the above system is only required once and you can reuse your user credentials in all future procedures of the ECB which are conducted via the above system. Therefore, please keep your user credentials for the future, in case you should have participated in previous ECB tender procedure(s) in the past which were conducted via the ECB's prior online system, you nevertheless need to register once to the ECB's electronic tendering system under the above address.

— Your mere registration does not constitute an application/tender. You must submit your application/tender via the ECB's electronic tendering system as further instructed in the application/tender documentation.

The system reference number for the tender procedure is: RFX-PT-2019-000038.

To download the tender documents, log on to the ECB's electronic tendering system with your login and password. Expand the field 'Public Tenders — Upcoming Events'. Click on 'Click to request an invitation to this event' for the above procedure and close the new window which opens. Once the request is completed (this can

take a few minutes), the status of the participation request will change to 'Invited' and the RFX documentation will be accessible via the RFX tab.

Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support.

Should you require technical help when using the system, please contact the ECB's technical support team at sourcing.support@ecb.europa.eu by quoting the reference number and the problem experienced.

Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as message via the ECB's eTendering system (under the tab 'Discussion').

The ECB endeavours to answer all queries as quickly as possible but cannot guarantee a minimum time response. The ECB shall not be bound to reply to queries received less than seven calendar days before the time-limit for the submission of tenders.

The procurement involves the establishment of a framework agreement from which specific contracts will be awarded by reopening a competition among the suppliers with which a framework agreement exists as outcome of this procedure.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postal code: 60314

Country: Germany

Telephone: +49 6913440

Fax: +49 6913446886

Internet address: <http://www.ecb.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

Official name: The European Ombudsman

Postal address: 1 avenue du Président Robert Schuman, CS 30403

Town: Strasbourg Cedex

Postal code: 67001

Country: France

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

15 days from the receipt of the information specified in Article 34(3) of ECB Decision 2016/2 laying down the Rules on Procurement or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: Central Procurement Office of the European Central Bank c/o Legal Advice Team
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
Postal code: 60314
Country: Germany
E-mail: procurement@ecb.europa.eu
Telephone: +49 6913440
Fax: +49 6913447110
Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**
06/10/2020