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E-mail:	procurement@ecb.europa.eu
NOTIFICATION TECHNICAL:	YES
NOTIFICATION PUBLICATION:	YES

Contract award notice

Results of the procurement procedure

Services

Directive 2014/24/EU

Section I: Contracting authority

- I.1) **Name and addresses**
European Central Bank
Sonnemannstrasse 22
Frankfurt am Main
60314
Germany
Contact person: Katja Geiger-Hahn
Telephone: +49 69/13440
E-mail: procurement@ecb.europa.eu
Fax: +49 69/13447110
NUTS code: DE712
Internet address(es):
Main address: <http://www.ecb.europa.eu>
- I.2) **Joint procurement**
- I.4) **Type of the contracting authority**
European institution/agency or international organisation
- I.5) **Main activity**
Economic and financial affairs

Section II: Object

- II.1) **Scope of the procurement**
- II.1.1) **Title:**
Provision of Print Center Services
- II.1.2) **Main CPV code**
79810000
- II.1.3) **Type of contract**
Services
- II.1.4) **Short description:**
The ECB has awarded a contract for the provision of a full range of copy and print center services. The services shall be mainly operated from the ECB premises. Part of the services shall also be provided from the supplier's offsite premises.
For the on-site services, the supplier will be provided with office space at the ECB premises. The services operated from the ECB site shall be run with the provider's own equipment and the provider's own staff members.
The services shall also include the maintenance of the equipment.

The on-site services include printing, sorting and producing single/duplex copies, hole punch and stapled and other printing products.

II.1.6) **Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 2 614 157.00 EUR

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

79800000

79811000

22000000

II.2.3) **Place of performance**

NUTS code: DE712

Main site or place of performance:

Frankfurt am Main

II.2.4) **Description of the procurement:**

The supplier has to produce expected 3 million to 6 million colour or black and white copies per year in the on-site print center.

Furthermore the supplier's on-site staff will be responsible for the stocks of all consumables within the Print Centre as well as copying data onto USB sticks, producing plotter prints, formatting files, glue binding, spiral binding, scanning, cutting and laminating of documents.

In addition, the supplier's on-site staff has to print sensitive documents for high level meetings with up to expected 20.000 colour copies within short notice (the printing request has to be finished in around 90 minutes).

The supplier shall provide off-site printing for offset prints, e.g. business cards, letterheads, envelopes, notepads etc. The services provided from the off-site premises shall be delivered within 1 to 5 working days to the ECB's premises in Frankfurt am Main, depending on the urgency, the size and the type of the printing order.

II.2.5) **Award criteria**

Quality criterion - Name: Quality of the proposed equipment with regard to the overall functionality / Weighting: 20

Quality criterion - Name: Staffing concept in order to ensure the availability of a minimum of 3 qualified staff members permanently including (i) back-up plan, (ii) training plan and (iii) communication channels / Weighting: 7

Quality criterion - Name: Qualifications of the on-site staff members with regard to (i) years of relevant work experience in digital printing and with printing software and (ii) English language skills / Weighting: 3

Quality criterion - Name: Range of environmentally certified print centre equipment / Weighting: 5

Price - Weighting: 50

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

- IV.1) **Description**
- IV.1.1) **Type of procedure**
Competitive procedure with negotiation
- IV.1.3) **Information about a framework agreement or a dynamic purchasing system**
The procurement involves the establishment of a framework agreement
- IV.1.6) **Information about electronic auction**
- IV.1.8) **Information about the Government Procurement Agreement (GPA)**
The procurement is covered by the Government Procurement Agreement: yes
- IV.2) **Administrative information**
- IV.2.1) **Previous publication concerning this procedure**
Notice number in the OJ S: [2016/S 116-205466](#)
- IV.2.8) **Information about termination of dynamic purchasing system**
- IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Title:

Provision of Print Center Services

A contract/lot is awarded: yes

- V.2) **Award of contract**
- V.2.1) **Date of conclusion of the contract:**
09/03/2017
- V.2.2) **Information about tenders**
Number of tenders received: 2
The contract has been awarded to a group of economic operators: no
- V.2.3) **Name and address of the contractor**
Printsystem GmbH
Heimsheim
Germany
NUTS code: DE11
The contractor is an SME: yes
- V.2.4) **Information on value of the contract/lot (excluding VAT)**
Total value of the contract/lot: 2 614 157.00 EUR
- V.2.5) **Information about subcontracting**

Section VI: Complementary information

- VI.3) **Additional information:**
- VI.4) **Procedures for review**
- VI.4.1) **Review body**
Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Sonnemannstrasse 20
Frankfurt am Main
60314
Germany
Telephone: +49 6913440

Fax: +49 6913446886

Internet address:<http://www.ecb.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

European Ombudsman

1 avenue du Président Robert Schuman

Strasbourg

67001

France

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

Central Procurement Office

Sonnemannstrasse 20

Frankfurt am Main

60314

Germany

Telephone: +49 6913440

Internet address:<http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**

02/05/2017