

**ECB - fixed and mobile communication services for the European Central Bank (D-Frankfurt-on-Main)**

**2007/S 142-175582**

**Contract notice**

**Section I: Contracting authority**

**I.1) Name, addresses and contact point(s):**

European Central Bank, attn: Fadila Ben Meradi, Kaiserstraße 29, D-60311 Frankfurt-on-Main. Tel. (49-69) 13 44 76 01. Fax (49-69) 13 44 71 10. E-mail: [procurement@ecb.int](mailto:procurement@ecb.int).

**Internet address(es):**

General address of the contracting authority: [www.ecb.int](http://www.ecb.int)

**Further information can be obtained from:**

As in above-mentioned contact point(s).

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

As in above-mentioned contact point(s).

**Tenders or requests to participate must be sent to:**

As in above-mentioned contact point(s).

**I.5) Type of the contracting authority and main activity or activities:**

European institution/agency or international organisation.

The contracting authority is purchasing on behalf of other contracting authorities: no.

**Section II: Object of the contract**

**II.1) Description**

**II.1.1) Title attributed to the contract by the contracting authority:**

Fixed and mobile communication services for the European Central Bank.

**II.1.2) Type of contract and location of works, place of delivery or of performance:**

Services.

Service category: No 5.

Main place of performance: ECB; D-Frankfurt-on-Main, National Central Banks of the ESCB.

NUTS code: DE712.

**II.1.3) The notice involves:**

The establishment of a framework agreement.

**II.1.4) Information on framework agreement:**

Framework agreement with several operators.

Number: 2 envisaged if the 2 lots are awarded to separate providers. Or, if applicable, maximum number of participants to the framework agreement envisaged.

Framework agreement with a single operator.

Single operator if both lots awarded to 1 provider.

Duration of the framework agreement: duration in years; 3 years, with the potential for up to 3 years extension.

Justification for a framework agreement the duration of which exceeds 4 years:

The new ECB premises are expected to be opened in 2011, and the services described in this contract notice will be required until all ECB staff have moved to the new ECB premises.

II.1.5) **Short description of the contract or purchase(s):**

The European Central Bank is seeking fixed and mobile communication services in such a way that it optimally meets both its current and future needs, as well as the technical and economic requirements.

II.1.6) **Common procurement vocabulary (CPV):**

64200000, 64210000, 64212000.

II.1.7) **Contract covered by the Government Procurement Agreement (GPA):**

Yes.

II.1.8) **Division into lots:**

Yes, 1 or more lots.

II.1.9) **Variants will be accepted:**

No.

II.2) **Quantity or scope of the contract**

II.2.1) **Total quantity or scope:**

The telecommunication environment of the European Central Bank (ECB) is connected to the Public Switched Telephone Network (PSTN) through access lines currently provided by a carrier. The ECB uses also approximately 550 mobile phones and smart phones (this number is increasing) connected to a cellular network. The services to be assigned are divided into 2 lots as follows:

— lot 1: fixed communication links consisting of S2M, S0, DSL and analogue lines in the Frankfurt metropolitan area,

— lot II: mobile voice and data communication services including the provision of access to cellular service with global and especially European coverage as well as delivery and support of mobile devices.

The lots are to be regarded as independent. The ECB reserves the right to assign the lots to diverse suppliers or both lots to 1 supplier.

II.2.2) **Options:**

No.

II.3) **Duration of the contract or time-limit for completion:**

36 months from the award of the contract.

**Annex B — Information about lots**

Lot No 1

Title: Fixed communications

1) **Short description:**

Lot 1: Fixed communications.

The PBX systems of the ECB in Frankfurt must be provided access to the PSTN by the service provider chosen in the course of the tender procedure. Dual homing is needed to ensure high availability of the PSTN connection. The access lines between the ECB telephone systems and the provider's network must ensure that no single point of failure (PBX system, carrier switch, physical line) can disrupt the external communication service provided to the ECB. For that purpose, automatic call routing in the service provider's network must signal the calls to the PBX systems of the ECB.

The ECB must be able to maintain the currently used phone numbers.

An option within lot 1 will be the provisioning of a secure Voice over IP (VoIP) trunk between the service provider and the ECB-internal telecommunication environment, preferably using the Session Initiation Protocol (SIP) for signalling voice communications between the ECB and external peers through the VoIP infrastructure

of the service provider which should offer connectivity to the PSTN, to the Internet and to the private VoIP environments of other companies and organisations using the same VoIP trunk service.

2) **Common procurement vocabulary (CPV):**

64200000, 6421000.

5) **Additional information about lots:**

The lots are to be regarded as independent. The ECB reserves the right to assign the lots to diverse suppliers or both lots to 1 supplier.

Lot No 2

Title: Mobile communications

1) **Short description:**

Lot II: Mobile communications.

The selected service provider for mobile voice and data communications must deliver this kind of service to the ECB users with a global coverage, especially in all countries of the European Union, and ensure that cellular access is also possible within the ECB premises in Frankfurt.

The delivery and support for these kinds of devices are included in the tender:

— mobile phones and smart phones including the SIM cards: delivery, replacement, technical support, hotline for users,

— PC cards for access to high-performance mobile data service, e.g. the Universal Mobile Telecommunications System (UMTS), General Packet Radio Service (GPRS) etc.

For the purpose of providing push access to e-mail, the ECB requires a secure solution. The first-time activation of secure data access through the above-mentioned devices must be deployed by the service provider under the direction of the ECB while ongoing operation for maintaining the service is accomplished by the ECB. The ECB maintains an own security infrastructure connected to the Internet which is to be used for secure data access by mobile ECB users. The mobile data communications must support at least push services used to access to e-mail and secure Web access through the security infrastructure of the ECB (instead of direct access to the Internet).

The mobile service provider chosen in the course of the tender procedure must deliver mobile access to the Internet through Wireless Local Area Network (WLAN) hot spots in the following cases:

— the service provider must install and operate several hot spots for public access to the Internet on selected ECB premises,

— the service provider must enable ECB users to use public hot spots for access to the Internet.

It must be technically possible and supported by the new service provider that any ECB user has the choice to maintain the currently used mobile phone number.

2) **Common procurement vocabulary (CPV):**

64200000, 64212000.

5) **Additional information about lots:**

The lots are to be regarded as independent. The ECB reserves the right to assign the lots to diverse suppliers or both lots to 1 supplier.

**Section III: Legal, economic, financial and technical information**

III.1) **Conditions relating to the contract**

III.1.1) **Deposits and guarantees required:**

No deposit is required, but where applicable, the successful tenderer (or in the case of a successful consortium bid, each member of the consortium) may be required to provide a parent-company guarantee.

- III.1.2) **Main financing conditions and payment arrangements and/or reference to the relevant provisions regulating them:**  
Method of payment will be in accordance with the terms and conditions of the contract.
- III.1.3) **Legal form to be taken by the grouping of economic operators to whom the contract is to be awarded:**  
The establishment of a temporary grouping of companies is allowed. In the application, all the members of the temporary grouping must declare in writing that:  
(i) in case of an order they will provide all services as a temporary grouping; and  
(ii) all the members will have joint and several liability for the performance of the contract,  
(iii) a single legal entity shall represent the whole grouping.  
The parts of the supplies and/or services that will be performed by the individual companies shall be specified.
- III.1.4) **Other particular conditions to which the performance of the contract is subject:**  
No.
- III.2) **Conditions for participation**
- III.2.1) **Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers:**  
Information and formalities necessary for evaluating if requirements are met:  
candidates wishing to bid must provide information (including that indicated below) by requesting in writing tender documentation, and submitting it by the date indicated in IV.3.4 below.  
a) full company name, business address and registered address (if different) and registration number;  
b) all requested information must be returned in hard copy format by the date indicated in IV.3.4 below.
- III.2.2) **Economic and financial capacity:**  
Information and formalities necessary for evaluating if requirements are met:  
a. financial statements relating to the past 3 years of trading;  
b. financial capacity.
- III.2.3) **Technical capacity:**  
Information and formalities necessary for evaluating if requirements are met:  
c) technical capacity — tenderers must provide information that demonstrates that they have:  
— appropriate ability and experience,  
— adequate organisation structure,  
— requisite systems and equipment to execute the contract.  
d) In addition tenderers must provide:  
information relating to 5 different past contracts that demonstrates they have provided similar services over the last 4 years.
- III.2.4) **Reserved contracts (if applicable):**  
No.
- III.3) **Conditions specific to service contract**
- III.3.1) **Execution of the service is reserved to a particular profession:**  
No.
- III.3.2) **Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service:**  
Yes.

#### **Section IV: Procedure**

- IV.1.1) **Type of procedure:**

Open.

IV.2) **Award criteria:**

The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document.

1. quality of proposal for services and technical requirements; weighting: 50 %;
2. price; weighting: 50 %.

IV.2.2) **An electronic auction will be used:**

No.

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority:**

3361/IS/IP/2007.

IV.3.2) **Previous publication(s) concerning the same contract:**

Yes.

Prior information notice number in OJ: [2007/S 106-129903](#) of 6.6.2007.

IV.3.3) **Conditions for obtaining specifications and additional documents or descriptive document:**

Time-limit for receipt of requests for documents or for accessing documents:

3.9.2007 (12:00).

Payable documents: no.

IV.3.4) **Time-limit for receipt of tenders or requests to participate:**

14.9.2007 (12:00).

IV.3.6) **Language(s) in which tenders or requests to participate may be drawn up:**

English.

IV.3.7) **Minimum time frame during which the tenderer must maintain the tender:**

Duration: 6 months from the date stated for receipt of tender.

IV.3.8) **Conditions for opening tenders:**

Place: tenders shall be opened shortly after the deadline for receipt of tenders has expired, at the address in I.1.

Persons authorised to be present at the opening of tenders:

No. Staff of the ECB only.

**Section VI: Complementary information**

VI.1) **This is a recurrent procurement:**

It is expected that this will be a recurrent procurement, and if required, further notices shall be published prior to the termination of any new contract that result from this procurement exercise.

VI.2) **Contract related to a project and/or programme financed by community funds:**

No.

VI.3) **Additional information:**

Please note the following modification form information published in the prior indicative notice: the contract is intended initially for 3 years, with the possibility for extension up to 3 years.

A framework agreement will only be concluded for 1 lot with 1 provider only if the ECB receives an acceptable bid for the second lot from another provider.

The contract shall be governed by and interpreted under German civil law.

The deadline for questions or requests for clarification relating to the invitation to tender from tenderers shall be 6 days prior to the deadline for receipt of tenders.

Tenders and all supporting documents must be priced in euro and all contract payments will be made in euro. Tenderers will find details of the acceptability of submitting alternative offers in the invitation to tender document. All communications, discussions and meetings will be conducted in English and no interpretation facilities will be provided. Tenderers are also informed that presentations, reference checks, and/or site visits may be required to confirm information contained in their offers.

The ECB reserves the right not to make any award and reserves the right to accept all or part of any tender unless the tenderer expressly stipulates otherwise in their tender. The ECB reserves the right to disqualify any applicant who provides information which proves to be incorrect.

The ECB will not be liable for any costs, nor shall it reimburse any expenses or losses that tenderers may incur in connection with the submission of their proposals. Proposals received will not be returned and will remain the property of the ECB.

Tenders shall be delivered, sealed in separate envelopes for technical and commercial proposals, not bearing any indication of the tenderer on the envelope, or in the franking, clearly marked with the contract name and addressed as in I.1 above, so as to arrive no later than the date and time specified in IV.3.4 above.

Tenders may be rejected if the required information is not provided in the stated format at the time of tendering. It is the responsibility of tenderers to ensure that their tender is delivered not later than the deadline indicated in IV.3.4 above. The ECB will may consider any tenders received after that time.

Tenders received in electronic format, or by facsimile will not be considered.

VI.4) **Procedures for appeal**

VI.4.1) **Body responsible for appeal procedures:**

European Central Bank, Kaiserstraße 29, D-60311 Frankfurt-on-Main. Tel. (49-69) 13 44 67 16. Fax (49-69) 13 44 71 10. E-mail: [procurement@ecb.int](mailto:procurement@ecb.int). URL: [www.ecb.int](http://www.ecb.int).

VI.4.2) **Lodging of appeals:**

Precise information on deadline(s) for lodging appeals:

appeals must be received by the ECB within 15 days of the service provider receiving notification of the award decision.

VI.5) **Date of dispatch of this notice:**

16.7.2007.