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**Germany-Frankfurt am Main: Provision of Relocation Services in Frankfurt am Main  
2023/S 141-449955**

**Contract award notice**

**Results of the procurement procedure**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

Official name: European Central Bank  
Postal address: Sonnemannstrasse 22  
Town: Frankfurt am Main  
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt  
Postal code: 60314  
Country: Germany  
Contact person: Natascha Graff  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Telephone: +49 6913440

**Internet address(es):**

Main address: <http://www.ecb.europa.eu>

**I.4) Type of the contracting authority**

European institution/agency or international organisation

**I.5) Main activity**

Economic and financial affairs

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Provision of Relocation Services in Frankfurt am Main  
Reference number: PRO-009266

**II.1.2) Main CPV code**

98392000 Relocation services

**II.1.3) Type of contract**

Services

**II.1.4) Short description:**

The ECB was seeking two suppliers for the provision of services in relation to relocation of staff members to the Frankfurt am Main area. The services include (but are not limited to): general housing information via a website and in printable format, consultancy services for staff members to find suitable rental housing, individual housing search based on questionnaires and/or interviews. The two contracts were awarded in ranking scheme (cascade).

- II.1.6) **Information about lots**  
This contract is divided into lots: no
- II.1.7) **Total value of the procurement (excluding VAT)**  
Value excluding VAT: 968 620.00 EUR
- II.2) **Description**
- II.2.3) **Place of performance**  
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt
- II.2.4) **Description of the procurement:**  
The framework contracts cover:  
— the production and regular updates of one general information leaflet,  
— The production and regular update of one relocation brochure,  
— the production of four newsletters,  
— the opening and maintenance of a website,  
— up to four presentations on the Frankfurt housing market,  
— the provision of a telephone hotline,  
— any other fix or recurring charges directly linked to the provision of the services described above, and  
— the provision of up to 480 individual house searches.  
For the maximum contract duration of 4 years and as a total maximum for both contracts.
- II.2.5) **Award criteria**  
Quality criterion - Name: Quality of the proposed services / Weighting: 50  
Cost criterion - Name: Cost of the proposed services / Weighting: 50
- II.2.11) **Information about options**  
Options: no
- II.2.13) **Information about European Union funds**  
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**  
The total value of the procurement and contract(s) indicated in Section II.1.7) and Section V.2.4) are an indicative non-binding maximum spending estimate, based on the maximum volume published in the invitation to tender and contract notice at the time of contract award.  
The actual value of the contract(s) may differ and will be determined by actual business needs.

#### **Section IV: Procedure**

- IV.1) **Description**
- IV.1.1) **Type of procedure**  
Open procedure
- IV.1.3) **Information about a framework agreement or a dynamic purchasing system**  
The procurement involves the establishment of a framework agreement
- IV.1.8) **Information about the Government Procurement Agreement (GPA)**  
The procurement is covered by the Government Procurement Agreement: no
- IV.2) **Administrative information**
- IV.2.1) **Previous publication concerning this procedure**  
Notice number in the OJ S: [2023/S 060-179203](#)
- IV.2.8) **Information about termination of dynamic purchasing system**
- IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Contract No:** 1

**Title:**

Provision of Relocation Services in Frankfurt am Main

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

04/07/2023

V.2.2) **Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Packimpex Deutschland GmbH

Postal address: Wilhelm-Leuschner-Straße 41

Town: Frankfurt am Main

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

Postal code: 60329

Country: Germany

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 968 620.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 2

**Title:**

Provision of Relocation Services in Frankfurt am Main

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

04/07/2023

V.2.2) **Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Paramount Transportation Systems Europe GmbH  
Postal address: Langer Kornweg 19-23  
Town: Kelsterbach  
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt  
Postal code: 65451  
Country: Germany  
The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 968 620.00 EUR

V.2.5) **Information about subcontracting**

**Section VI: Complementary information**

VI.3) **Additional information:**

The procurement procedure has been conducted in accordance with Decision ECB/2016/2 of 9 February 2016 laying down the rules on procurement, OJ L 45, 20.2.2016, p. 15 (as amended) available on the ECB website: <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>

The estimated value indicated per contract for multi-supplier framework agreements in each case represents the estimated total value of the overall procurement/lot as the value of orders awarded per contractor may not be determined upfront.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team  
Postal address: Sonnemannstrasse 22  
Town: Frankfurt am Main  
Postal code: 60314  
Country: Germany  
E-mail: [LegalServices@ecb.europa.eu](mailto:LegalServices@ecb.europa.eu)  
Telephone: +49 6913440  
Internet address: <http://www.ecb.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

Official name: The European Ombudsman  
Postal address: 1 avenue du Président Robert Schuman, CS 30403  
Town: Strasbourg Cedex  
Postal code: 67001  
Country: France

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on procurement, as amended. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: Central Procurement Office of the European Central Bank  
Postal address: Sonnemannstrasse 22  
Town: Frankfurt am Main  
Postal code: 60314  
Country: Germany  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Telephone: +49 6913440  
Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**  
18/07/2023