

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:440970-2021:TEXT:EN:HTML>

**Germany-Frankfurt am Main: Provision of Interpretation Services
2021/S 169-440970**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

- I.1) **Name and addresses**
Official name: European Central Bank
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt
Postal code: 60314
Country: Germany
Contact person: Central Procurement Office
E-mail: procurement@ecb.europa.eu
Telephone: +49 69/13440
Fax: +49 69/13447110
Internet address(es):
Main address: <http://www.ecb.europa.eu>

- I.4) **Type of the contracting authority**
European institution/agency or international organisation

- I.5) **Main activity**
Economic and financial affairs

Section II: Object

- II.1) **Scope of the procurement**
- II.1.1) **Title:**
Provision of Interpretation Services
Reference number: PRO-005392
- II.1.2) **Main CPV code**
79540000 Interpretation services
- II.1.3) **Type of contract**
Services
- II.1.4) **Short description:**
The ECB is seeking interested suppliers to participate in a tender for Interpretation Services. To fulfill its mandate, the ECB regularly organizes high-level meetings with internal and external stakeholders for which interpretation services are required. It is estimated to have 100-150 meetings annually where interpretation may be needed in all EU languages. Due to the COVID situation, estimations may change in the future and

interpretation requirements may change. The ECB envisages to sign a Framework Agreement for a maximum of four years with the supplier offering best value for money.

II.1.6) **Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 2 500 000.00 EUR

II.2) **Description**

II.2.3) **Place of performance**

NUTS code: DE7 Hessen

II.2.4) **Description of the procurement:**

The ECB is seeking a supplier who can provide:

a) interpretation services for very high level meetings such as Governing Council meetings followed by press conferences, Executive Board level meetings etc.;

b) interpretation services for central banking and banking supervision (SSM) meetings conducted at the business level;

c) a fixed pool of qualified interpreters accredited by the International Association of Conference Interpreters (AIIC) or by an internationally recognized organization for interpretation services or accredited by other international organizations or national authorities; with the option to change the composition of the pool after approval of the ECB;

d) generally two interpreters for most of the meetings; with an option to increase the number of interpreters in some specific cases e.g. ESCB/SSM meetings;

e) senior interpreters with multiple years of experience in the public sector, specifically experienced in dealing with issues similar to the nature of the tasks conducted by the ECB, ESCB and SSM;

f) interpretation services in all European Union languages plus a few other international languages, principally to and from English;

g) a head coordinator i.e. a single point of contact for the ECB who is also an interpreter to arrange for the interpretation services; in case of absence of the head coordinator, a secondary single point of contact for the ECB;

h) remote interpretation as per AIIC Guidelines for Distance Interpretation.

Suppliers shall be able to provide (i) simultaneous interpretation services, (ii) consecutive interpretation services (iii), whispering interpretation services and (iv) remote interpretation services. All the technical equipment required for the interpretation services will be provided by the ECB, except for remote interpretation services for which the suppliers shall be responsible for the provision of a distance interpretation site and necessary equipment.

II.2.5) **Award criteria**

Quality criterion - Name: Experience and qualifications of the pool of interpreters proposed by the tenderer / Weighting: 35

Quality criterion - Name: Experience and qualifications of the head coordinator proposed by the tenderer / Weighting: 15

Quality criterion - Name: Description of the methodology of process workflow outlined by the tenderer / Weighting: 5

Quality criterion - Name: Remote interpretation methodology to ensure high quality provision of remote interpretation services / Weighting: 5

Price - Weighting: 40

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Competitive procedure with negotiation

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 189-455179](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Title:

Provision of Interpretation Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

24/06/2021

V.2.2) **Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Alexandra Hambling – Conference Interpreter

Town: Clondalkin

NUTS code: IE Éire / Ireland

Country: Ireland

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 2 500 000.00 EUR

Total value of the contract/lot: 2 500 000.00 EUR

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

The procurement procedure has been conducted in accordance with Decision ECB/2016/2 of 9 February 2016 laying down the rules on procurement, OJ L 45, 20.2.2016, p. 15 (as amended) available on the ECB website: <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>.

The total value of the contract(s) indicated in section(s) V.2.4) is an indicative non-binding spending estimate at the time of contract award. The actual value of the contract(s) may differ and will be determined by actual business needs.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postal code: 60314

Country: Germany

Telephone: +49 6913440

Fax: +49 6913446886

Internet address: <http://www.ecb.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

Official name: The European Ombudsman

Postal address: 1 avenue du Président Robert Schuman, CS 30403

Town: Strasbourg Cedex

Postal code: 67001

Country: France

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of ECB Decision 2016/2 laying down the Rules on Public Procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: Central Procurement Office of the European Central Bank c/o Legal Advice Team

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postal code: 60314

Country: Germany

E-mail: procurement@ecb.europa.eu

Telephone: +49 6913440

Fax: +49 6913447110

Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**

20/08/2021