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**Germany-Frankfurt am Main: Provision of IT Conceptual Consultancy Services  
2021/S 164-430027**

**Contract award notice**

**Results of the procurement procedure**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

- I.1) **Name and addresses**  
Official name: European Central Bank  
Postal address: Sonnemannstrasse 22  
Town: Frankfurt am Main  
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt  
Postal code: 60314  
Country: Germany  
Contact person: Central Procurement Division (CPO)  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Telephone: +49 69/13440  
Fax: +49 69/13447110  
**Internet address(es):**  
Main address: <http://www.ecb.europa.eu>
- I.4) **Type of the contracting authority**  
European institution/agency or international organisation
- I.5) **Main activity**  
Economic and financial affairs

**Section II: Object**

- II.1) **Scope of the procurement**
- II.1.1) **Title:**  
Provision of IT Conceptual Consultancy Services  
Reference number: PRO-005358
- II.1.2) **Main CPV code**  
72000000 IT services: consulting, software development, Internet and support
- II.1.3) **Type of contract**  
Services
- II.1.4) **Short description:**  
The ECB is seeking suppliers to provide strategic and technological knowledge and expertise in domains such as cloud and digital services, big data and analytics, collaboration and mobility, IT architecture and security, IT sourcing, organisational development and operational excellence. These services also include: preparation of

tenders, elaboration of studies (e.g. benchmarking), and contribution to organisational, technological, strategic and/or process development.

II.1.6) **Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 60 000 000.00 EUR

II.2) **Description**

II.2.3) **Place of performance**

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

II.2.4) **Description of the procurement:**

With the IT conceptual consultancy services framework agreement, suppliers will provide the ECB with strategic and technological knowledge and expertise in domains such as cloud and digital services, big data and analytics, collaboration and mobility, IT architecture and security, IT sourcing, organisational development and operational excellence. These services also include: preparation of tenders, elaboration of studies (e.g. benchmarking), and contribution to organisational, technological, strategic and/or process development. With the IT conceptual consultancy services framework agreement, the ECB intends to improve project delivery and post go-live operations for IT infrastructure and applications, as well as increase the efficiency and flexibility to resource a large number of its IT activities. The services will be requested with the corresponding technical specifications through each call-off procedure, whose outcome will be a specific agreement under this framework agreement.

II.2.5) **Award criteria**

Quality criterion - Name: Contract management questions – organisation for the service provision and service levels / Weighting: 5

Quality criterion - Name: Scenario 1 – procurement for innovation / Weighting: 15

Quality criterion - Name: Scenario 2 – from ITIL to DevOps / Weighting: 15

Quality criterion - Name: Scenario 3 – integration of managed services / Weighting: 15

Price - Weighting: 50

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Competitive procedure with negotiation

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 072-170131](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Contract No:** 1

**Title:**

Provision of IT Conceptual Consultancy Services – PRO-005358

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

19/07/2021

V.2.2) **Information about tenders**

Number of tenders received: 13

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Deloitte Consulting GmbH

Town: Frankfurt

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

Country: Germany

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 60 000 000.00 EUR

Total value of the contract/lot: 60 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 2

**Title:**

Provision of IT Conceptual Consultancy Services – PRO-005358

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

19/07/2021

V.2.2) **Information about tenders**

Number of tenders received: 13

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Ernst & Young GmbH

Town: Eschborn

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

Country: Germany

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 60 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 3

**Title:**

Provision of IT Conceptual Consultancy Services – PRO-005358

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

19/07/2021

V.2.2) **Information about tenders**

Number of tenders received: 13

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Official name: NTT Data Deutschland GmbH

Town: Frankfurt

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

Country: Germany

The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: Everis Belgique SPRL

Town: Brussels

NUTS code: BE1 Région de Bruxelles-Capitale / Brussels Hoofdstedelijk Gewest

Country: Belgium

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 60 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section VI: Complementary information**

VI.3) **Additional information:**

The ECB has established a framework agreement with three contractors in ranking.

This tender procedure has been conducted via the ECB's electronic tendering system (e-tendering).

The tender procedure has been conducted in accordance with ECB Decision 2016/2 laying down the Rules on Procurement (as amended), available on the ECB website at <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team  
Postal address: Sonnemannstrasse 20  
Town: Frankfurt am Main  
Postal code: 60314  
Country: Germany  
Telephone: +49 6913440  
Fax: +49 6913446886  
Internet address: <http://www.ecb.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

Official name: European Ombudsman  
Postal address: 1 avenue du Président Robert Schuman  
Town: Strasbourg  
Postal code: 67001  
Country: France

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:  
15 days from the receipt of the information specified in Article 34(3) of ECB Decision 2016/2 laying down the Rules on Procurement or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: Central Procurement Division of the European Central Bank c/o Legal Advice Team  
Postal address: Sonnemannstrasse 20  
Town: Frankfurt am Main  
Postal code: 60314  
Country: Germany  
Telephone: +49 6913440  
Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**

18/08/2021