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**Germany-Frankfurt am Main: Online Competency Testing (PRO-004573)
2021/S 161-421571**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) **Name and addresses**

Official name: European Central Bank
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt
Postal code: 60314
Country: Germany
Contact person: Central Procurement Office
E-mail: procurement@ecb.europa.eu
Fax: +49 69/13447110

Internet address(es):

Main address: <http://www.ecb.europa.eu>

I.4) **Type of the contracting authority**

European institution/agency or international organisation

I.5) **Main activity**

Economic and financial affairs

Section II: Object

II.1) **Scope of the procurement**

II.1.1) **Title:**

Online Competency Testing (PRO-004573)
Reference number: PRO-004573

II.1.2) **Main CPV code**

79635000 Assessment centre services for recruitment

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

The ECB looked for provider(s) to perform the following services for online competency testing under three lots:
(i) the provision of an online testing platform in a live remote proctored environment (lot 1);
(ii) the provision of test content for psychometric tests (lot 2);
(iii) support to develop ECBs own test content (lot 3).

II.1.6) **Information about lots**

This contract is divided into lots: yes

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 300 000.00 EUR

II.2) **Description**

II.2.1) **Title:**

Lot 1 – Online Testing Platform with Live Remote Proctoring

Lot No: 1

II.2.2) **Additional CPV code(s)**

79600000 Recruitment services - JA02

73430000 Test and evaluation

II.2.3) **Place of performance**

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

II.2.4) **Description of the procurement:**

The provision of an online testing platform with live remote proctoring (lot 1): covers the delivery of computer-based tests through an online platform and the scheduling and performance of live remote proctoring of candidates taking the tests. These services also encompass reliable support service, adequate training for the ECB staff and comprehensive statistical information on tested candidates.

II.2.5) **Award criteria**

Quality criterion - Name: Quality of the tender / Weighting: 50

Price - Weighting: 50

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

The total value of the procurement and the contracts indicated in this contract award notice are indicative non-binding spending estimates at the time of contract award. The actual value of the contracts may differ and will be determined by actual business needs.

II.2) **Description**

II.2.1) **Title:**

Lot 2 – Test Content for Psychometric Tests

Lot No: 2

II.2.2) **Additional CPV code(s)**

79600000 Recruitment services

73430000 Test and evaluation

II.2.3) **Place of performance**

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

II.2.4) **Description of the procurement:**

Covers the provision of a bank of items for three types of psychometric tests (numerical, verbal and abstract reasoning) in English.

II.2.5) **Award criteria**

Quality criterion - Name: Quality of the tender / Weighting: 50

Price - Weighting: 50

- II.2.11) **Information about options**
Options: no
- II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**
The total value of the procurement and the contracts indicated in this contract award notice are indicative non-binding spending estimates at the time of contract award. The actual value of the contracts may differ and will be determined by actual business needs.
- II.2) **Description**
- II.2.1) **Title:**
Lot 3 – Consultancy Services to Develop Test Items
Lot No: 3
- II.2.2) **Additional CPV code(s)**
79600000 Recruitment services
73430000 Test and evaluation
- II.2.3) **Place of performance**
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt
- II.2.4) **Description of the procurement:**
Support and consultancy services to develop ECBs own test content to create different pools of testing items for the ECB, upon request.
- II.2.5) **Award criteria**
Quality criterion - Name: Quality of the tender / Weighting: 50
Price - Weighting: 50
- II.2.11) **Information about options**
Options: no
- II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**
This lot was in the end not awarded.

Section IV: Procedure

- IV.1) **Description**
- IV.1.1) **Type of procedure**
Competitive procedure with negotiation
- IV.1.3) **Information about a framework agreement or a dynamic purchasing system**
The procurement involves the establishment of a framework agreement
- IV.1.8) **Information about the Government Procurement Agreement (GPA)**
The procurement is covered by the Government Procurement Agreement: no
- IV.2) **Administrative information**
- IV.2.1) **Previous publication concerning this procedure**
Notice number in the OJ S: [2019/S 136-334217](#)
- IV.2.8) **Information about termination of dynamic purchasing system**
- IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Lot No: 1

Title:

Lot 1 – Online Testing Platform with Live Remote Proctoring

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

18/08/2020

V.2.2) **Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Questionmark Computing Limited

Town: London

NUTS code: UK United Kingdom

Country: United Kingdom

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 300 000.00 EUR

V.2.5) **Information about subcontracting**

Section V: Award of contract

Contract No: 2

Lot No: 2

Title:

Lot 2 – Test Content for Psychometric Tests

A contract/lot is awarded: no

V.1) **Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V: Award of contract

Lot No: 3

Title:

Lot 3 – Support to Develop ECBs Own Test Content

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

27/07/2020

V.2.2) **Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Prometric Ireland Limited
Town: Dublin
NUTS code: IE Éire / Ireland
Country: Ireland
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 300 000.00 EUR

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

The procurement procedure has been conducted in accordance with Decision ECB/2016/2 of 9 February 2016 laying down the rules on procurement, OJ L 45, 20.2.2016, p. 15 (as amended) available on the ECB website: <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>.

The total value of the contract(s) indicated in section(s) V.2.4) is an indicative non-binding spending estimate at the time of contract award. The actual value of the contract(s) may differ and will be determined by actual business needs;

The estimated value indicated per contract for multi-supplier framework agreements in each case represents the total value of the overall procurement/lot as the value of orders awarded per contractor may not be determined upfront.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
Postal code: 60314
Country: Germany
Telephone: +49 6913440
Fax: +49 6913446886
Internet address: <http://www.ecb.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

Official name: The European Ombudsman
Postal address: 1 avenue du Président Robert Schuman, CS 30403
Town: Strasbourg Cedex
Postal code: 67001
Country: France

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the Rules on Procurement, as amended. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: Central Procurement Office of the European Central Bank c/o Legal Advice Team
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
Postal code: 60314
Country: Germany
E-mail: procurement@ecb.europa.eu
Telephone: +49 6913440
Fax: +49 6913447110
Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**
09/08/2021