

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:158400-2019:TEXT:EN:HTML>

**Germany-Frankfurt-am-Main: ECB - Provision of an Internet Based
Survey on Economic and Financial Matters Among Euro Area Consumers
2019/S 068-158400**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

- I.1) **Name and addresses**
European Central Bank
Sonnemannstrasse 22
Frankfurt-am-Main
60314
Germany
Contact person: Central Procurement Office
E-mail: procurement@ecb.europa.eu
Fax: +49 69/13447110
NUTS code: DE712
Internet address(es):
Main address: <http://www.ecb.europa.eu>
- I.2) **Information about joint procurement**
- I.4) **Type of the contracting authority**
European institution/agency or international organisation
- I.5) **Main activity**
Economic and financial affairs

Section II: Object

- II.1) **Scope of the procurement**
- II.1.1) **Title:**
Provision of an Internet Based Survey on Economic and Financial Matters Among Euro Area Consumers
Reference number: PRO-004329
- II.1.2) **Main CPV code**
79300000
- II.1.3) **Type of contract**
Services
- II.1.4) **Short description:**
Provision of an internet survey on economic and financial matters among euro area consumers ("the survey").

II.1.6) **Information about lots**

This contract is divided into lots: no

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

II.2.3) **Place of performance**

NUTS code: DE712

Main site or place of performance:

The contractor shall perform the work on the contractor's registered office. Upon request of the ECB, the contractor shall provide (parts) of the work on the ECB's premises in Frankfurt-am-Main (DE).

II.2.4) **Description of the procurement:**

The survey is a mixed-frequency household survey collecting qualitative and quantitative information with the purpose of measuring and closely monitoring consumer expectations and decisions on a regular basis. The survey will at least be conducted in the following euro area countries: France, Germany, Italy, and Spain (the "Main survey countries"). The ECB may optionally request the contractor to expand the survey to one or more of the other euro area countries, i.e.: Austria, Belgium, Cyprus, Estonia, Finland, Greece, Ireland, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Portugal, Slovakia, and Slovenia (the "Additional survey countries"). The survey (hereinafter referred to as the "module(s)") shall be performed under the ECB's orders in 2 different compositions as detailed below:

— "Regular modules" to be performed at monthly, quarterly and annual frequencies,

— "Ad-hoc modules" to be performed on an occasional basis.

With reference to the "regular modules", the survey will comprise a core set of questions that will be common across respondents and countries but it will also include the flexibility to field country-specific questions and to address specific questions or question phrasing to different sub-sets or groups of respondents within each country. The "regular modules" will take on average between 20 and 45 minutes to complete. In addition, the first time a respondent joins the survey, he will be asked to report some basic own and household background demographics. "Ad-hoc modules" may require additional time to be completed. The questionnaire may be subject to amendments, as flexibility is an inherent feature of the survey. The survey will track the same respondents over a given period of time, (i.e. the sample will include a panel component).

The work to be performed under the contract is further detailed in the Invitation to Tender (ITT) and the annexes to the ITT (Tender specifications, draft contract, etc.).

Unless otherwise specified in the contract, all deliverables shall be provided in English.

The contractor will be required to maintain updated knowledge and techniques in the relevant areas covered by the contract and apply the latest available technologies for the performance of the deliverables during the life-span of the contract.

The contract will be constructed as a Framework Agreement with a single supplier within the meaning of Articles 1(9) and 18(3) of the ECB Procurement Decision ECB/2016/2. The contract will be implemented through orders according to the ordering procedure detailed in article 2 of the Contract and Section 13.5 of the ECB's General Contract Terms (GCTs), attached to the contract.

It is envisaged that the contract will start in June 2019 and will be concluded after a period of 4 years.

II.2.5) **Award criteria**

Quality criterion - Name: Quality of the tender / Weighting: 65 %

Price - Weighting: 35 %

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 242-552107](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Title:

Provision of an Internet Based Survey on Economic and Financial Matters Among Euro Area Consumers

A contract/lot is awarded: no

V.1) **Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI: Complementary information

VI.3) **Additional information:**

The tender procedure was conducted in accordance with ECB Decision 2016/2 laying down the Rules on Procurement (as amended), available on the ECB website at <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>

VI.4) **Procedures for review**

VI.4.1) **Review body**

Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Sonnemannstrasse 22

Frankfurt-am-Main

60314

Germany

Telephone: +49 6913440

Fax: +49 6913446886

Internet address: <http://www.ecb.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

The European Ombudsman

1 avenue du Président Robert Schuman, CS 30403
Strasbourg Cedex
67001
France

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

15 days from the receipt of the information specified in Article 34(3) of ECB Decision 2016/2 laying down the rules on procurement or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Central Procurement Office of the European Central Bank
Sonnemannstrasse 22
Frankfurt-am-Main
60314
Germany
Telephone: +49 6913440
E-mail: procurement@ecb.europa.eu
Fax: +49 6913447110
Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**

25/03/2019