

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:548540-2019:TEXT:EN:HTML>

**Germany-Frankfurt am Main: ECB - Provision of Services and Works for IT Application Delivery  
2019/S 224-548540**

**Contract notice**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

Official name: European Central Bank  
Postal address: Sonnemannstrasse 22  
Town: Frankfurt am Main  
NUTS code: DE712  
Postal code: 60314  
Country: Germany  
Contact person: Central Procurement Office  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Fax: +49 69/13447110

**Internet address(es):**

Main address: <http://www.ecb.europa.eu>

**I.2) Information about joint procurement**

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html>

Tenders or requests to participate must be submitted to the abovementioned address

**I.4) Type of the contracting authority**

European institution/agency or international organisation

**I.5) Main activity**

Economic and financial affairs

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Provision of Services and Works for IT Application Delivery

**II.1.2) Main CPV code**

72000000

**II.1.3) Type of contract**

Services

II.1.4) **Short description:**

The ECB is seeking suppliers to provide the following services:

Lot 1: Development and Maintenance of Bespoke Business Applications — PRO-004801;

Lot 2: Development and Maintenance of Data-centric Applications — PRO-005110;

Lot 3: Application Delivery, Integration and Support — PRO-005112.

II.1.5) **Estimated total value**

Value excluding VAT: 598 000 000.00 EUR

II.1.6) **Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

II.2) **Description**

II.2.1) **Title:**

Development and Maintenance of Bespoke Business Applications — PRO-004801

Lot No: 1

II.2.2) **Additional CPV code(s)**

72000000

II.2.3) **Place of performance**

NUTS code: DE712

II.2.4) **Description of the procurement:**

Under the contracts for Lot 1, the contractors shall upon the ECB's request provide development and maintenance of bespoke business applications.

II.2.5) **Award criteria**

Criteria below

Quality criterion - Name: Delivery Organization and Skills / Weighting: 8 %

Quality criterion - Name: Client Management / Weighting: 3 %

Quality criterion - Name: Service Planning and Provisioning / Weighting: 2 %

Quality criterion - Name: Service Quality / Weighting: 2 %

Quality criterion - Name: Transition and Handover (In & Out) / Weighting: 4 %

Quality criterion - Name: Innovation / Weighting: 2 %

Quality criterion - Name: Seamless Interaction with other service providers / Weighting: 3 %

Quality criterion - Name: Value add of the company's portfolio for the ECB / Weighting: 3 %

Quality criterion - Name: Collaboration Model / Weighting: 3 %

Quality criterion - Name: Scenario A / Weighting: 10 %

Quality criterion - Name: Scenario B / Weighting: 10 %

Price - Weighting: 50 %

II.2.6) **Estimated value**

Value excluding VAT: 310 000 000.00 EUR

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The contract could be extended at the option of the ECB. In any event, the total duration of the Contract shall not exceed 84 months.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Development and Maintenance of Data-centric Applications — PRO-005110  
Lot No: 2

II.2.2) **Additional CPV code(s)**

72000000

II.2.3) **Place of performance**

NUTS code: DE712

II.2.4) **Description of the procurement:**

Under the contracts for Lot 2, the contractors shall upon the ECB's request provide development and maintenance of data-centric applications.

II.2.5) **Award criteria**

Criteria below

Quality criterion - Name: Delivery Organization and Skills / Weighting: 4 %

Quality criterion - Name: Client Management / Weighting: 3 %

Quality criterion - Name: Service Planning and Provisioning / Weighting: 3 %

Quality criterion - Name: Service Quality / Weighting: 3 %

Quality criterion - Name: Transition and Handover (In & Out) / Weighting: 3 %

Quality criterion - Name: Innovation / Weighting: 4 %

Quality criterion - Name: Seamless Interaction with other service providers / Weighting: 3 %

Quality criterion - Name: Value add of the company's portfolio for the ECB / Weighting: 3 %

Quality criterion - Name: Collaboration Model / Weighting: 3 %

Quality criterion - Name: Scenario A / Weighting: 7 %

Quality criterion - Name: Scenario B / Weighting: 7 %

Quality criterion - Name: Scenario C / Weighting: 7 %

Price - Weighting: 50 %

II.2.6) **Estimated value**

Value excluding VAT: 82 000 000.00 EUR

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The contract could be extended at the option of the ECB. In any event, the total duration of the contract shall not exceed 84 months.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Application Delivery, Integration and Support — PRO-005112  
Lot No: 3

II.2.2) **Additional CPV code(s)**

72000000

II.2.3) **Place of performance**

NUTS code: DE712

II.2.4) **Description of the procurement:**

Under the contracts for Lot 3, the contractors shall upon the ECB's request provide the following services:

- security services,
- infrastructure services,
- commercial software packages and cloud based solutions,
- solutions built on SAP ERP software,
- miscellaneous services.

II.2.5) **Award criteria**

Criteria below

Quality criterion - Name: Delivery Organization and Skills / Weighting: 5 %

Quality criterion - Name: Client Management / Weighting: 2.5 %

Quality criterion - Name: Service Planning and Provisioning / Weighting: 2.5 %

Quality criterion - Name: Service Quality / Weighting: 2.5 %

Quality criterion - Name: Transition and Handover (In & Out) / Weighting: 2.5 %

Quality criterion - Name: Innovation / Weighting: 2.5 %

Quality criterion - Name: Seamless Interaction with other service providers / Weighting: 2.5 %

Quality criterion - Name: Value add of the company's portfolio for the ECB / Weighting: 2.5 %

Quality criterion - Name: Collaboration Model / Weighting: 2.5 %

Quality criterion - Name: Scenario A / Weighting: 5 %

Quality criterion - Name: Scenario B / Weighting: 5 %

Quality criterion - Name: Scenario C / Weighting: 5 %

Quality criterion - Name: Scenario D / Weighting: 5 %

Quality criterion - Name: Scenario E / Weighting: 5 %

Price - Weighting: 50 %

II.2.6) **Estimated value**

Value excluding VAT: 206 000 000.00 EUR

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The contract could be extended at the option of the ECB. In any event, the total duration of the contract shall not exceed 84 months.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section III: Legal, economic, financial and technical information**

III.1) **Conditions for participation**

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

III.1.2) **Economic and financial standing**

List and brief description of selection criteria:

All Lots:

Total turnover for the financial years 2016-2018

Turnover with services described in Annex 1.01 — technical specifications for the financial years 2016-2018

Minimum level(s) of standards possibly required:

Lot 1 and Lot 2:

Total turnover for the financial years 2016-2018 — 10 000 000 EUR

Turnover with services described in Annex 1.01 — technical specifications for the financial years 2016-2018 — 3 000 000 EUR

Lot 3:

Total turnover for the financial years 2016-2018 — 100 000 000 EUR

Turnover with services described in Annex 1.01 — technical specifications for the financial years 2016-2018 — 30 000 000 EUR

III.1.3) **Technical and professional ability**

List and brief description of selection criteria:

All Lots:

An average number of staff at your company 2016-2018

Average number of staff responsible for services described in Annex 1.01 — technical specifications 2016-2018

Reference contracts performed during the past 4 years.

Minimum level(s) of standards possibly required:

Lot 1 and Lot 2:

An average number of staff at your company 2016-2018 — 100

Average number of staff responsible for services described in Annex 1.01 2016-2018 — Technical Specifications — 25

At least 3 reference contracts that you/your company have/has performed during the past 4 years.

Lot 3:

An average number of staff at your company 2016-2018 — 1 000

Average number of staff responsible for services described in Annex 1.01 2016-2018 — Technical Specifications — 250

At least 3 reference contracts that you/your company have/has performed during the past 4 years.

III.1.5) **Information about reserved contracts**

III.2) **Conditions related to the contract**

III.2.1) **Information about a particular profession**

III.2.2) **Contract performance conditions:**

III.2.3) **Information about staff responsible for the performance of the contract**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

Envisaged maximum number of participants to the framework agreement per Lot: - up to 6 vendors will be contracted for Lot 1; - up to 4 vendors will be contracted for Lot 2; - up to 3 vendors will be contracted for Lot 3;

IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

IV.2.2) **Time limit for receipt of tenders or requests to participate**

Date: 21/01/2020

Local time: 11:30

IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**

IV.2.4) **Languages in which tenders or requests to participate may be submitted:**

English

IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**

IV.2.7) **Conditions for opening of tenders**

Date: 22/01/2020

Local time: 12:00

**Section VI: Complementary information**

VI.1) **Information about recurrence**

This is a recurrent procurement: no

VI.2) **Information about electronic workflows**

VI.3) **Additional information:**

The three lots are conducted as technically separated tender procedures via the ECB's electronic tendering system (e-tendering) which can be accessed via the following internet address:

<http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html>

If you have not used the ECB's electronic tendering system before, you need to register via the above link (click on 'Register'). Subsequently to the registration, you will receive an automated notification with your user credentials to log in (click on 'Login') and to access the tender documentation. Please note that:

— a registration to the above system is only required once and you can reuse your user credentials in all future procedures of the ECB which are conducted via the above system. Therefore, please keep your user credentials for the future, in case you should have participated in previous ECB tender procedure(s) in the past which were conducted via the ECB's prior online system, you nevertheless need to register once to the ECB's electronic tendering system under the above address,

— your mere registration does not constitute an application/tender. You must submit your application/tender via the ECB's electronic tendering system as further instructed in the application/tender documentation.

The system reference number for Lot 1 — development and maintenance of bespoke business applications (PRO-004801) is: RFX-PT-2019-000025.

The system reference number for Lot 2 — development and maintenance of data-centric applications (PRO-005110) is: RFX-PT-2019-000027.

The system reference number for Lot 3 — application delivery, integration and support (PRO-005112) is: RFX-PT-2019-000028

To download the tender documents, log on to the ECB's electronic tendering system with your login and password. Expand the field 'Public Tenders — Upcoming Events'. Click on 'Click to request an invitation to this event' for the above procedure and close the new window which opens. Once the request is completed (this can take a few minutes), the status of the participation request will change to 'Invited' and the RFX documentation will be accessible via the RFX tab.

Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support.

Should you require technical help when using the system, please contact the ECB's technical support team at [sourcing.support@ecb.europa.eu](mailto:sourcing.support@ecb.europa.eu) by quoting the reference number and the problem experienced.

Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as message via the ECB's e-tendering system (under the tab 'Discussion').

The ECB endeavors to answer all queries as quickly as possible but cannot guarantee a minimum time response. The ECB shall not be bound to reply to queries received less than seven calendar days before the time-limit for the submission of tenders.

#### VI.4) **Procedures for review**

##### VI.4.1) **Review body**

Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postal code: 60314

Country: Germany

Telephone: +49 6913440

Fax: +49 6913446886

Internet address: <http://www.ecb.europa.eu>

##### VI.4.2) **Body responsible for mediation procedures**

Official name: The European Ombudsman

Postal address: 1 avenue du Président Robert Schuman, CS 30403

Town: Strasbourg Cedex

Postal code: 67001

Country: France

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

15 days from the receipt of the information specified in Article 34(3) of ECB Decision 2016/2 laying down the rules on procurement or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: Central Procurement Office of the European Central Bank c/o Legal Advice Team

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postal code: 60314

Country: Germany

E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)

Telephone: +49 6913440

Fax: +49 6913447110

Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**

08/11/2019