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**Germany-Frankfurt-on-Main: ECB - Internet security services
2017/S 058-107193**

Contract notice

Services

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

European Central Bank
Sonnemannstraße 22
Frankfurt am Main
60314
Germany
Contact person: Ellinoora Peltonen
E-mail: procurement@ecb.europa.eu
Fax: +49 69/13447110
NUTS code: DE712

Internet address(es):

Main address: <http://www.ecb.europa.eu>

I.2) Joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.ecb.europa.eu/secure/procurement/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4) Type of the contracting authority

European institution/agency or international organisation

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Internet security services.
Reference number: PRO-003098.

II.1.2) Main CPV code

72400000 - FB09 - JA02 - JA03 - JA07 - JA10 - JA14

II.1.3) Type of contract

Services

II.1.4) Short description:

The ECB is re-tendering its Internet security services and is seeking offers from suitable experienced and placed market players to ensure the continued provisioning of services protecting the ECB activities on the Internet.

The tender covers the provision of 2 services in separate lots:

- content delivery network consisting of a Web application firewall and delivery mechanism (lot 1),
- e-mail security service consisting of anti-malware and anti-spam solution (lot 2).

Provisioning of the services shall include also related management solutions as well as support and maintenance services.

The tender is split into 2 lots according to services used and the ECB intends to award 1 contract per lot.

II.1.5) **Estimated total value**

II.1.6) **Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

II.2) **Description**

II.2.1) **Title:**

Content delivery network consisting of a Web application firewall and delivery mechanism

Lot No: 1

II.2.2) **Additional CPV code(s)**

72410000

72413000

II.2.3) **Place of performance**

NUTS code: DE712

Main site or place of performance:

Contractor's premises.

II.2.4) **Description of the procurement:**

The ECB is re-tendering its Internet security services and is seeking offers from suitable experienced and placed market players to ensure the continued provisioning of services protecting the ECB activities on the Internet.

The tender covers the provision of 2 services in separate lots:

- content delivery network consisting of a Web application firewall and delivery mechanism (lot 1),
- e-mail security service consisting of anti-malware and anti-spam solution (lot 2).

Provisioning of the services shall include also related management solutions as well as support and maintenance services.

The tender is split into 2 lots according to services used and the ECB intends to award 1 contract per lot. Any outage in either service provisioning system shall in no way impact the second service (lot). This implies the complete separation of infrastructures and associated management, support and maintenance services. This requirement will be taken into consideration at the award stage.

The ECB will award 2 separate contracts, 1 per each lot.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contract can be further renewed up to additional 24 months. Maximum entire contract duration including renewals is 48 months.

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 3

Maximum number: 5

Objective criteria for choosing the limited number of candidates:

At minimum 3 candidates meeting the minimum requirements will be invited to tender, if available. Up to 5 candidates may be selected for the tendering if the scores of the 4th and 5th ranked candidates are very close to the score of the third ranked candidate.

II.2.10) Information about variants

Variants will be accepted: no

II.2.11) Information about options

Options: no

II.2.12) Information about electronic catalogues

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

II.2) Description

II.2.1) Title:

E-mail security service consisting of anti-malware and anti-spam solution

Lot No: 2

II.2.2) Additional CPV code(s)

72410000

72412000

II.2.3) Place of performance

NUTS code: DE712

Main site or place of performance:

Contractor's premises.

II.2.4) Description of the procurement:

The ECB is re-tendering its Internet security services and is seeking offers from suitable experienced and placed market players to ensure the continued provisioning of services protecting the ECB activities on the Internet.

The tender covers the provision of 2 services in separate lots:

— content delivery network consisting of a Web application firewall and delivery mechanism (lot 1),

— e-mail security service consisting of anti-malware and anti-spam solution (lot 2).

Provisioning of the services shall include also related management solutions as well as support and maintenance services.

The tender is split into 2 lots according to services used and the ECB intends to award 1 contract per lot. Any outage in either service provisioning system shall in no way impact the second service (lot). This implies the complete separation of infrastructures and associated management, support and maintenance services. This requirement will be taken into consideration at the award stage.

The ECB will award 2 separate contracts, 1 per each lot.

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Maximum number: 5

Objective criteria for choosing the limited number of candidates:

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II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section III: Legal, economic, financial and technical information

III.1) **Conditions for participation**

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

As stated in the procurement documents.

III.1.2) **Economic and financial standing**

Selection criteria as stated in the procurement documents

III.1.3) **Technical and professional ability**

Selection criteria as stated in the procurement documents

III.1.5) **Information about reserved contracts**

III.2) **Conditions related to the contract**

III.2.1) **Information about a particular profession**

III.2.2) **Contract performance conditions:**

III.2.3) **Information about staff responsible for the performance of the contract**

Section IV: Procedure

IV.1) **Description**

- IV.1.1) **Type of procedure**
Competitive procedure with negotiation
- IV.1.3) **Information about a framework agreement or a dynamic purchasing system**
- IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**
- IV.1.5) **Information about negotiation**
- IV.1.6) **Information about electronic auction**
- IV.1.8) **Information about the Government Procurement Agreement (GPA)**
The procurement is covered by the Government Procurement Agreement: no
- IV.2) **Administrative information**
- IV.2.1) **Previous publication concerning this procedure**
- IV.2.2) **Time limit for receipt of tenders or requests to participate**
Date: 13/04/2017
- IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**
- IV.2.4) **Languages in which tenders or requests to participate may be submitted:**
English
- IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**
Duration in months: 6 (from the date stated for receipt of tender)
- IV.2.7) **Conditions for opening of tenders**

Section VI: Complementary information

- VI.1) **Information about recurrence**
This is a recurrent procurement: no
- VI.2) **Information about electronic workflows**
- VI.3) **Additional information:**
The procurement documentation can be downloaded from an Internet platform. If you are interested in participating in the procurement procedure, register via the Internet platform using the following Internet address, user name and password:
Internet address: <https://www.ecb.europa.eu/secure/procurement/>
User ID: 003098/IS/SEA/2017
Password: 381CF9
After you have registered an e-mail will be sent to you with a new user name and password. The Internet address will remain the same. Use the new user name and password to download the procurement documentation.
However, your mere registration and downloading the procurement documents does not constitute an application/tender. You must submit your application/tender in hard copy version to the ECB, on time, in the format requested and including the content as further instructed in the application/tender documentation. Should you experience any problems in accessing the Internet platform for registration and/or downloading the documentation do not hesitate to contact the ECB under the following e-mail address: procurement@ecb.europa.eu quoting the procurement number and problem experienced.
The ECB shall endeavour to answer all queries concerning access as quickly as possible but cannot guarantee a minimum response time. The ECB shall not be bound to reply to queries received less than 7 calendar days before the time limit for the submission of tenders.

The procurement procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements.

The procurement procedure is conducted in accordance with Decision (EU) 2016/245 of the European Central Bank of 9.2.2016 laying down the rules on procurement (ECB/2016/2), OJ L 45, 20.2.2016, p. 15 as amended, available on the ECB website at <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>

During the procurement procedure tenderers shall not contact any ECB staff members or organisations/ persons working for the ECB with regard to this tender procedure other than the person indicated in Section I.1). Tenderers shall also not contact potential competitors unless they intend to form a temporary grouping with them or to involve them as subcontractors. Any violation of this communication rule may lead to the exclusion of the tenderer in question.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Sonnemannstraße 20
Frankfurt am Main
60314
Germany
Telephone: +49 6913440
Fax: +49 6913446886
Internet address:<http://www.ecb.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

European Ombudsman
1 avenue du Président Robert Schuman
Strasbourg
67001
France

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:
15 days from the receipt of the information specified in Article 34(3) of Decision (EU) 2016/245 of the European Central Bank of 9.2.2016 laying down the rules on procurement (ECB/2016/2) or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Central Procurement Division of the European Central Bank
Sonnemannstraße 22
Frankfurt am Main
60314
Germany
E-mail: procurement@ecb.europa.eu
Fax: +49 6913447110
Internet address:<http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**
13/03/2017