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**Germany-Frankfurt-on-Main: ECB - Managed print services  
2016/S 196-353073**

**Contract award notice**

**Results of the procurement procedure**

**Services**

Directive 2014/24/EU

**Section I: Contracting authority**

- I.1) **Name and addresses**  
European Central Bank  
Sonnemannstraße 22  
Frankfurt-on-Main  
60314  
Germany  
Contact person: Zoltán Deme  
Telephone: +49 69/13440  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Fax: +49 69/13447110  
NUTS code: DE712  
**Internet address(es):**  
Main address: <http://www.ecb.europa.eu>
- I.2) **Joint procurement**
- I.4) **Type of the contracting authority**  
European institution/agency or international organisation
- I.5) **Main activity**  
Economic and financial affairs

**Section II: Object**

- II.1) **Scope of the procurement**
- II.1.1) **Title:**  
Managed print services.  
Reference number: PRO-000095.
- II.1.2) **Main CPV code**  
79810000
- II.1.3) **Type of contract**  
Services
- II.1.4) **Short description:**  
The provision of managed on-site print service related to approx. 300+ decentralised multifunctional devices and print and output management software including purchase, lease, maintenance, support, replacement, move, integration, training and consultancy services.

**II.1.6) Information about lots**

This contract is divided into lots: no

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: 7 311 934.87 EUR

**II.2) Description**

**II.2.1) Title:**

**II.2.2) Additional CPV code(s)**

30121000

30121100

30121200

**II.2.3) Place of performance**

NUTS code: DE712

Main site or place of performance:

European Central Bank, Frankfurt-on-Main.

**II.2.4) Description of the procurement:**

The provision of managed on-site print service related to approx. 300+ decentralised multifunctional devices and print and output management software including purchase, lease, maintenance, support, replacement, move, integration, training and consultancy services.

**II.2.5) Award criteria**

Quality criterion - Name: Quality of the tender / Weighting: 45

Quality criterion - Name: Contractual compliance / Weighting: 5

Price - Weighting: 50

**II.2.11) Information about options**

Options: no

**II.2.13) Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

**II.2.14) Additional information**

**Section IV: Procedure**

**IV.1) Description**

**IV.1.1) Type of procedure**

Restricted procedure

**IV.1.3) Information about a framework agreement or a dynamic purchasing system**

**IV.1.6) Information about electronic auction**

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**IV.2) Administrative information**

**IV.2.1) Previous publication concerning this procedure**

Notice number in the OJ S: [2015/S 251-459878](#)

**IV.2.8) Information about termination of dynamic purchasing system**

**IV.2.9) Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Contract No: 1**

**Lot No: 1**

**Title:**

Framework agreement for the managed print service

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

19/09/2016

V.2.2) **Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

diadeis MK Sasu

509 490 959 RCS Paris

49 boulevard Martial Valin

Paris

75015

France

NUTS code: FR101

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 7 311 934.87 EUR

V.2.5) **Information about subcontracting**

**Section VI: Complementary information**

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Sonnemannstraße 20

Frankfurt-on-Main

60314

Germany

Telephone: +49 6913440

Fax: +49 6913446886

Internet address:<http://www.ecb.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

European Ombudsman

1 avenue du Président Robert Schuman

Strasbourg

67001

France

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

Central Procurement Division of the European Central Bank

Sonnemannstraße 22

Frankfurt-on-Main

60314

Germany

E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)

Fax: +49 6913447110

Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**

29/09/2016