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**Germany-Frankfurt-on-Main: ECB - Supply and maintenance of network and WDM components  
2015/S 224-407261**

**Contract notice**

**Services**

Directive 2004/18/EC

**Section I: Contracting authority**

**I.1) Name, addresses and contact point(s)**

European Central Bank  
Sonnemannstraße 22  
Contact point(s): Central Procurement Office  
For the attention of: Fernando Albi  
60314 Frankfurt-on-Main  
GERMANY  
Telephone: +49 6913440  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Fax: +49 6913447110

**Internet address(es):**

General address of the contracting authority: <http://www.ecb.europa.eu>  
Electronic access to information: <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>

**Further information can be obtained from:** The above mentioned contact point(s)

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:** The above mentioned contact point(s)

**Tenders or requests to participate must be sent to:** The above mentioned contact point(s)

**I.2) Type of the contracting authority**

European institution/agency or international organisation

**I.3) Main activity**

Economic and financial affairs

**I.4) Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

**II.1) Description**

**II.1.1) Title attributed to the contract by the contracting authority:**

Supply and maintenance of network and WDM components.

**II.1.2) Type of contract and location of works, place of delivery or of performance**

Services

Service category No 7: Computer and related services

Main site or location of works, place of delivery or of performance: Frankfurt-on-Main.

NUTS code DE712

**II.1.3) Information about a public contract, a framework agreement or a dynamic purchasing system (DPS)**

The notice involves the establishment of a framework agreement

II.1.4) **Information on framework agreement**

Framework agreement with a single operator

**Duration of the framework agreement**

Duration in months: 48

II.1.5) **Short description of the contract or purchase(s)**

The ECB is looking via this tender procedure to establish framework agreements for the provision and maintenance of network, security and WDM components. These framework agreements are mainly focused on the maintenance of existing components currently used at ECB premises (Frankfurt-on-Main area) and the provision of state-of-the-art, secure and highly available network, security and WDM components including the related design, implementation, maintenance and support services.

II.1.6) **Common procurement vocabulary (CPV)**

72700000, 32420000

II.1.7) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.1.8) **Lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

II.1.9) **Information about variants**

Variants will be accepted: no

II.2) **Quantity or scope of the contract**

II.2.1) **Total quantity or scope:**

The European Central Bank (ECB) is seeking suitable candidates that will be invited to participate in the negotiated procedure and to submit a tender for the framework contracts for lot 1: supply and maintenance of network components and security components, and lot 2: supply and maintenance of optical transfer network (OTN)/WDM components. For further information about the lots, please refer to Annex B of this contract notice.

II.2.2) **Information about options**

Options: no

II.2.3) **Information about renewals**

This contract is subject to renewal: no

II.3) **Duration of the contract or time limit for completion**

Duration in months: 48 (from the award of the contract)

**Information about lots**

Lot No: 1

Lot title: Supply and maintenance of network components and security components

1) **Short description**

Supply and maintenance of network components and security components.

2) **Common procurement vocabulary (CPV)**

72700000, 32420000

3) **Quantity or scope**

The services that are to be delivered for lot 1: supply and maintenance of network components and security components, consist of:

- order and delivery for expansions/enhancements of existing network and security components and functionalities (including respective software appliances/solutions),
- order and delivery of new network and security components (including respective software appliances/solutions),
- installation services for network and security components,
- maintenance services for existing network and security components,
- maintenance services for new network and security components,
- consultancy services for network and security components,
- contract management, performance monitoring and reporting for network and security components,
- training for network and security components,
- provision of a 24/7 help desk service.

4) **Indication about different date for duration of contract or starting/completion**

5) **Additional information about lots**

Lot No: 2

Lot title: Supply and maintenance of optical transfer network (OTN)/WDM components

1) **Short description**

Supply and maintenance of optical transfer network (OTN)/WDM components.

2) **Common procurement vocabulary (CPV)**

72700000, 32420000

3) **Quantity or scope**

The services that are to be delivered for lot 2: supply and maintenance of optical transfer network (OTN)/WDM components, consist of:

- order and delivery for expansions/enhancements of existing optical transport network (OTN)/WDM components and functionalities,
- order and delivery of new optical transport network (OTN)/WDM components,
- installation services for optical transport network (OTN)/WDM components,
- maintenance services for existing optical transport network (OTN)/WDM components,
- maintenance services for new optical transport network (OTN)/WDM components,
- consultancy services for optical transport network (OTN)/WDM components,
- contract management, performance monitoring and reporting for optical transport network (OTN)/WDM components,
- training for optical transport network (OTN)/WDM components,
- provision of a 24/7 help desk service.

4) **Indication about different date for duration of contract or starting/completion**

5) **Additional information about lots**

**Section III: Legal, economic, financial and technical information**

III.1) **Conditions relating to the contract**

III.1.1) **Deposits and guarantees required:**

Details, where applicable, will be provided in the call for applications and the invitation to tender (ITT) and its annexes.

III.1.2) **Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them:**

Payment arrangements in line with the terms and conditions of the contract.

**III.1.3) Legal form to be taken by the group of economic operators to whom the contract is to be awarded:**

The establishment of a temporary grouping is allowed under the conditions laid down in the call for applications and its annexes.

**III.1.4) Other particular conditions**

The performance of the contract is subject to particular conditions: no

**III.2) Conditions for participation****III.2.1) Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers**

Information and formalities necessary for evaluating if the requirements are met: Please see the details in the application/tender documentation to be requested from the contact point indicated in Sections I.1 and VI.4.

**III.2.2) Economic and financial ability**

Information and formalities necessary for evaluating if the requirements are met: Candidates shall complete the application form (Annex 1 to the call for applications).

Minimum level(s) of standards possibly required: Lot 1: supply and maintenance of network components and security components:

The annual net turnover of the similar services or supplies covered by the contract must be at least 7 000 000 EUR for each of the last 3 financial years. If the candidate is a temporary grouping it may add the respective turnover of its members. However, one of the members shall have achieved on its own 60 % of the above amount(s).

Lot 2: supply and maintenance of optical transfer network (OTN)/WDM components:

The annual net turnover of the similar services or supplies covered by the contract must be at least 1 500 000 EUR for each of the last 3 financial years. If the candidate is a temporary grouping it may add the respective turnover of its members. However, one of the members shall have achieved on its own 60 % of the above amount(s).

**III.2.3) Technical capacity**

Information and formalities necessary for evaluating if the requirements are met:

Candidates shall complete the application form (Annex 1 to the call for applications).

Minimum level(s) of standards possibly required:

Lot 1: supply and maintenance of network components and security components:

Candidates must meet the following minimum requirements:

(a) for quality assurance regarding the maintenance of the existing equipment the candidates shall hold Cisco gold partner status or higher. In addition the candidates shall hold official partner accreditation of one of the following manufacturers: either checkpoint CCSP/CSP 4 stars partner level or higher, or F5 Networks gold unity reseller level or higher;

(b) 3 similar contracts performed during the last 5 financial years, which are comparable in terms of scope (i.e. network and security components), size (i.e. at least 3 000 users) and complexity (i.e. at least 3 network and security component vendors) with the contract tendered by the ECB. The references shall contain maintenance as well as supply services. At least one of the abovementioned references shall be performed in the last 3 financial years;

(c) 30 employees working in the field of network and security services, whereas at least 2 technical staff members hold the certification level 'Cisco certified internetwork expert (CCIE)' or higher of the manufacturer Cisco and are available for deployment of maintenance services in Frankfurt-on-Main within 2 hours. In addition 2 technical staff members hold at least one of the following certifications: either the certification level 'Check

point certified security expert (CCSE)' or higher, or the certification level 'F5 Certified solution expert (F5-CSE)' or higher, and are available for deployment of maintenance services in Frankfurt-on-Main within 2 hours.

Lot 2: supply and maintenance of optical transfer network (OTN)/WDM components:

(a) for quality assurance regarding the maintenance of the existing equipment the candidates shall hold Select Partner accreditation or higher of the manufacturer Adva Optical Networking;

(b) 3 similar contracts performed during the last 5 financial years, which are comparable in terms of scope (i.e. OTN/WDM components) and size (i.e. at least 4 WDM circuits) with the contract tendered by the ECB. The references shall contain maintenance as well as supply services. At least one of the abovementioned references shall be performed in the last 3 financial years;

(c) 10 employees working in the field of OTN/WDM services, whereas at least 2 technical staff members hold at least a certified expert (ACE) certification level of the manufacturer Adva Optical Networking and are available for deployment of maintenance services in Frankfurt-on-Main within 2 hours.

III.2.4) **Information about reserved contracts**

III.3) **Conditions specific to services contracts**

III.3.1) **Information about a particular profession**

Execution of the service is reserved to a particular profession: no

III.3.2) **Staff responsible for the execution of the service**

Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service: yes

**Section IV: Procedure**

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures)  
no

IV.1.2) **Limitations on the number of operators who will be invited to tender or to participate**

IV.1.3) **Reduction of the number of operators during the negotiation or dialogue**

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of the criteria stated below

1. Price. Weighting 40

2. Quality. Weighting 60

IV.2.2) **Information about electronic auction**

An electronic auction will be used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority:**

PRO-000681.

IV.3.2) **Previous publication(s) concerning the same contract**

no

IV.3.3) **Conditions for obtaining specifications and additional documents or descriptive document**

IV.3.4) **Time limit for receipt of tenders or requests to participate**

10.12.2015 - 18:00

IV.3.5) **Date of dispatch of invitations to tender or to participate to selected candidates**

IV.3.6) **Language(s) in which tenders or requests to participate may be drawn up**  
English.

IV.3.7) **Minimum time frame during which the tenderer must maintain the tender**

IV.3.8) **Conditions for opening of tenders**

**Section VI: Complementary information**

VI.1) **Information about recurrence**

This is a recurrent procurement: no

VI.2) **Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

VI.3) **Additional information**

The documentation for this procurement can be downloaded from an Internet platform. If you are interested in participating in the procurement procedure, please register via the Internet platform using the following Internet address, user name and password:

Internet address: <https://www.ecb.europa.eu/secure/procurement/>

User name: 000681/IS/INO/2015

Password: B95BA1

After you have registered, an e-mail will be sent to you with a new user name and password. The Internet address will remain the same. Please use the new user name and password to download the application/tender documentation.

However, your mere registration and downloading the documentation does not constitute an application/tender. You must submit your application/tender in hard copy version to the ECB, on time, in the format requested and including the content as further instructed in the application/tender documentation.

Should you experience any problems in accessing the Internet platform for registration and/or downloading the application/tender documentation please do not hesitate to contact the ECB under the following e-mail address: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu) quoting the procurement number and problem experienced.

The ECB shall endeavour to answer all queries concerning access as quickly as possible but cannot guarantee a minimum response time. The ECB shall not be bound to reply to queries received less than 7 calendar days before the time limit for the submission of tenders.

The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements.

The tender procedure is conducted in accordance with Decision of the European Central Bank of 3.7.2007 laying down the Rules on Procurement (ECB/2007/5) (as amended), available on the ECB website at <http://www.ecb.europa.eu> (please look for the link 'for suppliers').

During the tender procedure tenderers shall not contact any other ECB staff members or organisations/persons working for the ECB with regard to this tender procedure other than the person indicated in Section I.1).

Tenderers shall also not contact potential competitors unless they intend to form a temporary grouping with them or to involve them as subcontractors. Any violation of this communication rule may lead to the exclusion of the tenderer in question.

VI.4) **Procedures for appeal**

VI.4.1) **Body responsible for appeal procedures**

Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Sonnemannstraße 22  
60314 Frankfurt-on-Main  
GERMANY  
Telephone: +49 6913440  
Internet address: <http://www.ecb.europa.eu>  
Fax: +49 6913446886

**Body responsible for mediation procedures**

European Ombudsman  
1 avenue du Président Robert Schuman  
67001 Strasbourg  
FRANCE

VI.4.2) **Lodging of appeals**

Precise information on deadline(s) for lodging appeals: 15 days from the receipt of the information specified in Article 28(3) of Decision of the European Central Bank of 3.7.2007 laying down the Rules on Procurement (ECB/2007/5) or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 33 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.3) **Service from which information about the lodging of appeals may be obtained**

Central Procurement Office  
Sonnemannstraße 22  
60314 Frankfurt-on-Main  
GERMANY  
Telephone: +49 6913440

VI.5) **Date of dispatch of this notice:**

9.11.2015