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**Germany-Frankfurt-on-Main: ECB - Open procedure for the
provision of mobile communication services (SIM cards)
2015/S 029-048105**

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

European Central Bank
Sonnemannstraße 22
Contact point(s): Central Procurement Office
For the attention of: Kim Riisgaard
60314 Frankfurt-on-Main
GERMANY
E-mail: procurement@ecb.europa.eu
Fax: +49 6913447110

Internet address(es):

General address of the contracting authority: <http://www.ecb.europa.eu>

I.2) Type of the contracting authority

European institution/agency or international organisation

I.3) Main activity

Economic and financial affairs

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract

Open procedure for the provision of mobile communication services (SIM cards).

II.1.2) Type of contract and location of works, place of delivery or of performance

Services
Service category No 5: Telecommunications services
Main site or location of works, place of delivery or of performance: Frankfurt-on-Main.
NUTS code DE712

II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)

The notice involves the establishment of a framework agreement

II.1.4) Short description of the contract or purchase(s)

The European Central Bank (ECB) is seeking through this open procedure a contractor for the provision of mobile communication services (SIM cards) and intends to award a contract to the contractor offering the best value for money.

Mobile communication is an important aspect of the efficient and effective work of the ECB. To ensure continuation of the required services with easier scalability, improved response and services times, as well as efficient pricing of the services, the ECB is now tendering its future mobile communication services.

The future mobile communications (SIM cards) framework contract will cover:

- provisioning of SIM cards for usage in smartphones, mobile phones, etc. in all market standard size,
 - provisioning of SIM cards for usage in tablets, notebooks, etc. in all market standard sizes,
 - mobile voice communication services, including:
 - mobile-to-any voice and SMS/MMS communications from an ECB mobile number (SIM card) located anywhere in the world to any phone number in the world,
 - inbound voice and SMS/MMS communications to an ECB mobile number (SIM card) located anywhere in the world from any phone number in the world,
 - mobile data communications to/from an ECB mobile number (SIM card) located anywhere in the world.
- The mobile device can be a mobile phone, smart phone, a laptop (with a modem card) or any mobile device equipped with a SIM card,
- hotline services to provide support to the ECB during 365 days/24 hours via telephone,
 - reporting services: provision of monthly traffic and inventory statistics, usage and trend reports per user, SLA reports, ad hoc reports on demand, yearly service report,
 - invoicing services: provision of monthly invoices per user and invoice analysis tools.

The ECB foresees to establish a framework agreement with an initial duration of 3 years with the possibility for an extension of up to 12 months.

II.1.5) **Common procurement vocabulary (CPV)**

64210000, 64212000

II.1.6) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): yes

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**

Section IV: Procedure

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of

1. Price. Weighting 70
2. Quality. Weighting 25
3. Contract. Weighting 5

IV.2.2) **Information about electronic auction**

An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**

28738/IS/INO/2014.

IV.3.2) **Previous publication(s) concerning the same contract**

Contract notice

Notice number in the OJEU: [2014/S 80-139299](#) of 24.4.2014

Section V: Award of contract

- V.1) **Date of contract award decision:**
5.9.2014
- V.2) **Information about offers**
Number of offers received: 1
- V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**
Vodafone GmbH
Ferdinand-Braun-Platz 1
40549 Düsseldorf
GERMANY
- V.4) **Information on value of contract**
- V.5) **Information about subcontracting**
The contract is likely to be sub-contracted: no

Section VI: Complementary information

- VI.1) **Information about European Union funds**
The contract is related to a project and/or programme financed by European Union funds: no
- VI.2) **Additional information:**
The documentation for this procurement procedure can be downloaded from an Internet platform. If you are interested in participating, please register via the Internet platform using the following Internet address:
Internet address: <https://www.ecb.europa.eu/secure/procurement/>
User ID: 28738/IS/INO/2014
Password: 0A92F8
After having registered, an e-mail will be sent to you with a new user name and password. The Internet address will remain the same. Please use the new user name and password to download the procurement documentation.
Should you experience any problems in accessing the Internet platform for registration and/or downloading the procurement documentation please do not hesitate to contact us under the following e-mail address: procurement@ecb.europa.eu quoting the procurement number '28738/IS/INO/2014' and describing the problem experienced.
The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements.
The ECB shall exclude tenderers that are in one of the situations described in Article 24(4) of Decision ECB/2007/5 (e.g. conviction for fraud or corruption) or put on a blacklist in accordance with Article 24(7) of Decision ECB/2007/5.
The ECB may exclude tenderers that are in one of the situations described in Article 24(5) of Decision ECB/2007/5 (e.g. insolvency; grave professional misconduct; misrepresentation).
Further information about ECB procurement rules and procedures may be obtained at <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>
- VI.3) **Procedures for appeal**
- VI.3.1) **Body responsible for appeal procedures**
Procurement Review Body of the ECB (c/o Legal Advice Team)

Sonnemannstraße 22
60314 Frankfurt-on-Main
GERMANY
E-mail: legaladviceteam@ecb.int
Internet address: <http://www.ecb.int>
Fax: +49 691344-6886

Body responsible for mediation procedures

The European Ombudsman
1 avenue du Président Robert Schuman, CS 30403
67001 Strasbourg Cedex
FRANCE

VI.3.2) **Lodging of appeals**

Precise information on deadline(s) for lodging appeals: 15 days from the receipt of the information specified in Article 28(3) of the ECB procurement rules (see Section VI.3) or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers.

Further requirements are outlined in Article 33 of the ECB procurement rules (see Section VI.3).

The complaint to the European Ombudsman does not affect the submission deadline nor does it create a new deadline by which complaints can be submitted.

VI.3.3) **Service from which information about the lodging of appeals may be obtained**

VI.4) **Date of dispatch of this notice:**

30.1.2015