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**Germany-Frankfurt-on-Main: ECB - Surveys on the access to finance of enterprises (SAFE)  
2014/S 113-198092**

**Contract award notice**

**Services**

Directive 2004/18/EC

**Section I: Contracting authority**

**I.1) Name, addresses and contact point(s)**

European Central Bank  
Kaiserstraße 29  
60311 Frankfurt-on-Main  
GERMANY  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Fax: +49 6913447110

**Internet address(es):**

General address of the contracting authority: <http://www.ecb.europa.eu>

**I.2) Type of the contracting authority**

European institution/agency or international organisation

**I.3) Main activity**

Economic and financial affairs

**I.4) Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: yes

European Commission  
rue de la Loi 170  
1040 Brussels  
BELGIUM

**Section II: Object of the contract**

**II.1) Description**

**II.1.1) Title attributed to the contract**

Surveys on the access to finance of enterprises (SAFE).

**II.1.2) Type of contract and location of works, place of delivery or of performance**

Services  
Service category No 10: Market research and public opinion polling services  
NUTS code DE712

**II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)**

The notice involves the establishment of a framework agreement

**II.1.4) Short description of the contract or purchase(s)**

The European Central Bank (the 'ECB') is, through this open tender procedure, seeking a supplier for the performance of surveys on the access to finance of enterprises ('SAFE') and intends to award a framework agreement (the 'contract') to the supplier offering the best value for money. The ECB will award the contract for

the benefit of the European Commission (the 'EC') which represents the European Union. The ECB and the EC may issue specific contracts under the contract for the performance of SAFE and may also request additional services for each specific contract in accordance with the provisions of the contract. It is envisaged that the contract will start in June 2014 and will be concluded for a period of 4 years.

SAFE is a qualitative survey of firms with the purpose of providing regular information on the financing conditions of micro, small and medium-sized enterprises (SMEs), as well as of some larger firms, in a certain number of countries.

The survey shall be performed every 6 months in 2 different compositions as detailed below:

— once a year, usually in March, in the euro area excluding some countries (as of 1.1.2014, the 7 smallest countries of the euro area shall be excluded as detailed in Annex 1 ('Tender specifications') to the invitation to tender (ITT). The requesting institution will be the ECB,

— once a year, usually in September, in all countries of the European Union plus some additional countries in neighbouring regions detailed in Annex 1 ('Tender specifications'). The requesting institutions will be both the ECB and the EC.

In both types of waves, all firms shall be asked a common set of questions with between 40 and 65 question-units. The questionnaire is largely fixed from wave to wave, and the sample in the euro area includes a panel component. The services to be performed under the contract are further detailed in Annex 1 ('Tender Specifications') to the invitation to tender (ITT).

II.1.5) **Common procurement vocabulary (CPV)**

79300000, 79311000, 79311200, 79311300

II.1.6) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): yes

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**

**Section IV: Procedure**

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of

1. Price. Weighting 40

2. Quality-organisation, coordination and timetable — 1.a. Organisation and coordination of the work. Weighting 15

3. Quality-organisation, coordination and timetable — 1.b. Timetable of the SAFE. Weighting 5

4. Quality and relevance of the methodology proposed for the SAFE contract — 2.a. Sampling and interviews. Weighting 20

5. Quality and relevance of the methodology proposed for the SAFE contract — 2.b. Processing, presentation, and analysis of the data. Weighting 20

IV.2.2) **Information about electronic auction**

An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**

26494/S/SDC/2013.

**IV.3.2) Previous publication(s) concerning the same contract**

**Contract notice**

Notice number in the OJEU: [2013/S 205-354314](#) of 22.10.2013

**Section V: Award of contract**

**V.1) Date of contract award decision:**

6.5.2014

**V.2) Information about offers**

Number of offers received: 5

**V.3) Name and address of economic operator in favour of whom the contract award decision has been taken**

Panteia B.V.

Bredewater 26

2715 Zoetermeer

NETHERLANDS

**V.4) Information on value of contract**

**V.5) Information about subcontracting**

The contract is likely to be sub-contracted: yes

Value or proportion of the contract likely to be sub-contracted to third parties:

Not known

**Section VI: Complementary information**

**VI.1) Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

**VI.2) Additional information:**

**VI.3) Procedures for appeal**

**VI.3.1) Body responsible for appeal procedures**

**VI.3.2) Lodging of appeals**

**VI.3.3) Service from which information about the lodging of appeals may be obtained**

**VI.4) Date of dispatch of this notice:**

4.6.2014