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D-Frankfurt-on-Main: ECB - IS consultancy and services framework

2011/S 75-121894

Contract notice

Section I: Contracting authority

I.1) Name, addresses and contact point(s):

European Central Bank, attention: Mr Juan Carlos Alguacil, Kaiserstraße 29, 60311 Frankfurt-on-Main, GERMANY. Tel. +49 691344-0. Fax +49 691344-7110. E-mail: procurement@ecb.europa.eu

Internet address(es):

General address of the contracting authority: <http://www.ecb.europa.eu>

Further information can be obtained at:

As in abovementioned contact point(s).

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained at:

As in abovementioned contact point(s).

Tenders or requests to participate must be sent to:

As in abovementioned contact point(s).

I.2) Type of the contracting authority and main activity or activities:

European institution/agency or international organisation.

The contracting authority is purchasing on behalf of other contracting authorities: no.

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority:

IS consultancy and services framework.

II.1.2) Type of contract and location of works, place of delivery or of performance:

Services.

Service category: No 7.

Main place of performance: ECB, Frankfurt-on-Main, National Central Banks of the ESCB.

NUTS code: DE712.

II.1.3) The notice involves:

The establishment of a framework agreement.

II.1.4) Information on framework agreement:

Framework agreement with several operators.

Maximum number of participants to the framework agreement envisaged: for lot 1, a framework agreement with up to 5 operators is envisaged.

See information about lots in Section II.1.5.

Framework agreement with a single operator.

For lot 2, a framework agreement with only 1 operator is envisaged.

See information about lots in Section II.1.5.

Duration of the framework agreement: Duration in year(s):

Lot 1: 4 years, with the possibility to extend for up to 4 additional years.

Justification for a framework agreement the duration of which exceeds 4 years:

A longer than 4 years duration is needed in order to properly exploit the strategic benefits which have been established by ECB for these tenders, taking into account the service lifecycle of the services and works to be procured under these frameworks.

Lot 2: 4 years.

II.1.5) Short description of the contract or purchase(s):

The contracts resulting from this tender procedure will enable the ECB to source IT activities across the services lifecycle of IT infrastructure and applications services. This includes also management consultancy, strategic and process development services.

With the IS consultancy and services framework, the ECB intends to improve project delivery and post go-live operations for IT infrastructure and applications, as well as increase the efficiency and flexibility to resource a large number of its IT activities.

The framework contractors shall provide consultancy services and works in the following areas:

- IT infrastructure management consultancy and delivery services, including development, system integration, operations and support,
- application management consultancy and delivery services. These include application development, maintenance and support, based on open frameworks (e.g. Java), product based platforms (e.g. SAP), and/or specialised technical markets (e.g. security, document management),
- IT management consultancy, strategic, technology and process development services. These include: IT governance, IT service management, quality management, and technical aspects of tenders and procurement procedures.

The whole scope of services is divided into 2 lots:

lot 1: services and works for applications and IT infrastructure (in part or full): design, build, operate, support and maintain;

lot 2: IS management consultancy, tender/call-off preparation, studies (benchmarking) to support organisational, strategic and process development.

II.1.6) Common procurement vocabulary (CPV):

72000000.

II.1.7) Contract covered by the Government Procurement Agreement (GPA):

Yes.

II.1.8) Division into lots:

Yes.

Tenders should be submitted for: 1 or more lots.

II.2) Quantity or scope of the contract

II.2.1) Total quantity or scope:

Depending on the needs across the contract life, the total number of person-days per year in the past years may have reached an amount in the area of 12 000. A rough indicative distribution across the lot, based on the use made in the last years, is:

- lot 1: up to 10 000 person-days,
- lot 2: up to 2 000 person-days.

The above figures are purely indicative and mean no commitment at all from the ECB side in respect of the size of the contracts for the years to come.

II.2.2) Options:

No.

II.3) **Duration of the contract or time limit for completion:**

Duration in months: for lot 1: 48 initial term, with the possibility of extending for up to another 48 months. For lot 2: 48 months.

Section III: Legal, economic, financial and technical information

III.1) **Conditions relating to the contract**

III.1.1) **Deposits and guarantees required:**

No deposit is required, but where applicable, the successful tenderer (or in the case of a successful consortium bid, each member of the consortium) may be required to provide a parent company guarantee.

III.1.2) **Main financing conditions and payment arrangements and/or reference to the relevant provisions regulating them:**

Method of payment will be in accordance with the terms and conditions of the contract.

III.1.3) **Legal form to be taken by the grouping of economic operators to whom the contract is to be awarded:**

The establishment of a temporary grouping of companies is allowed under the conditions laid down in the call for applications/invitation to tender.

III.1.4) **Other particular conditions to which the performance of the contract is subject:**

No.

III.2) **Conditions for participation**

III.2.2) **Economic and financial capacity:**

Information and formalities necessary for evaluating if requirements are met:

Please see the details in the application form mentioned in Section III.2.1.

Minimum level(s) of standards possibly required:

A minimum annual turnover of 25 000 000 EUR for lot 1 and 3 000 000 EUR for lot 2 is required. In the case of a temporary grouping, one of the members shall have achieved on its own 60 % of the above amount.

III.2.3) **Technical capacity:**

Information and formalities necessary for evaluating if requirements are met:

Please see the details in the application form mentioned in Section III.2.1.

Minimum level(s) of standards possibly required:

At least 3 similar contracts must have been in place during the last 3 financial years, which are comparable to the present tender in scope, size and complexity demonstrated in the fields of IT infrastructure and IT applications.

III.2.4) **Reserved contracts:**

No.

III.3) **Conditions specific to services contracts**

III.3.1) **Execution of the service is reserved to a particular profession:**

No.

III.3.2) **Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service:**

Yes.

Section IV: Procedure

IV.1) **Type of procedure**

IV.1.1) **Type of procedure:**

Negotiated.

Candidates have already been selected: no.

IV.1.2) Limitations on the number of operators who will be invited to tender or to participate:

Envisaged number of operators: up to 8 for lot 1 and up to 5 for lot 2 where available.

Objective criteria for choosing the limited number of candidates: please see the details in the call for applications and the application form mentioned in Section III.2.1.

IV.1.3) Reduction of the number of operators during the negotiation or dialogue:

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated: yes.

IV.2) Award criteria

IV.2.1) Award criteria:

The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document.

IV.2.2) An electronic auction will be used:

No.

IV.3) Administrative information

IV.3.1) File reference number attributed by the contracting authority:

14159/IS/2010.

IV.3.2) Previous publication(s) concerning the same contract:

No.

IV.3.3) Conditions for obtaining specifications and additional documents or descriptive document:

The ECB application form and the call for applications specifying the procedural rules to be observed by all candidates can be downloaded from the following Internet site:

http://www.ecb.europa.eu/ecb/jobsproc/archive/html/tenderdoc_framework.en.html

Suppliers who intend to submit a tender are required to, promptly after downloading the ECB call for applications and the application form from the above Internet site, provide the ECB (at procurement@ecb.europa.eu) with a valid contact e-mail address. This shall be used by the ECB to keep all interested parties aware of potential further communications on this tender that the ECB may need to disclose until the deadline for the submission of tenders.

In addition, such potential further communications will also be published on the aforementioned Internet site. It is foreseen that, after choosing the limited number of candidates that will be invited to submit a tender, the tender documentation will also be published on an Internet site. Such documentation will include the detailed requirements, procedural rules and contractual terms and conditions.

The completed application form must be returned in paper copy and electronic (CD-ROM) format by the date indicated in IV.3.4 below.

Time-limit for submission of questions: 3.5.2011.

Payable documents: no.

IV.3.4) Time limit for receipt of tenders or requests to participate:

13.5.2011 (17:00), CEST.

IV.3.6) Language(s) in which tenders or requests to participate may be drawn up:

English.

IV.3.7) Minimum time frame during which the tenderer must maintain the tender:

Duration in months: 6 (from the date stated for receipt of tender).

IV.3.8) **Conditions for opening tenders:**

Persons authorised to be present at the opening of tenders: no.
Members of staff of the ECB only.

Section VI: Complementary information

VI.1) **This is a recurrent procurement:**

No.

VI.2) **Contract related to a project and/or programme financed by EU funds:**

No.

VI.3) **Additional information:**

For further information please refer to the call for applications and the application form.

VI.4) **Procedures for appeal**

VI.4.1) **Body responsible for appeal procedures:**

European Central Bank, Procurement Review Body, c/o Legal Advice Team, Kaiserstraße 29, 60311 Frankfurt-on-Main, GERMANY. Tel. +49 691344-0 (switchboard). Fax +49 691344-6558. E-mail: legaladviceteam@ecb.europa.eu Internet: <http://www.ecb.europa.eu>

Body responsible for mediation procedures:

The European Ombudsman, 1 avenue du Président Robert Schuman, CS 30403, 67001 Strasbourg Cedex, FRANCE.

VI.4.2) **Lodging of appeals:**

Precise information on deadline(s) for lodging appeals:

15 days from the receipt of the information specified in Article 28(3) of the ECB procurement rules (see Section VI.3) or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 33 of the ECB procurement rules (see Section VI.3).

The complaint to the European Ombudsman does not affect the submission deadline nor does it create a new deadline by which complaints can be submitted.

VI.5) **Date of dispatch of this notice:**

6.4.2011.