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**D-Frankfurt-on-Main: ECB - Multi-source (360°) feedback
exercise for managers within the European Central Bank**

2011/S 66-105890

Contract award notice

Tender T 2010/S 108-163020

Section I: Contracting authority

I.1) Name, addresses and contact point(s):

European Central Bank, attention: Javier Insa, Kaiserstraße 29, 60311Frankfurt-on-Main, GERMANY. Tel. +49 6913448845. Fax +49 6913447110. E-mail: procurement@ecb.europa.eu

Internet address(es):

General address of the contracting authority: <http://www.ecb.europa.eu>

I.2) Type of the contracting authority and main activity or activities:

European institution/agency or international organisation.

The contracting authority is purchasing on behalf of other contracting authorities: no.

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract:

Multi-source (360°) feedback exercise for managers within the European Central Bank.

II.1.2) Type of contract and location of works, place of delivery or of performance:

Services.

Service category: No 11.

NUTS code: DE712.

II.1.3) The notice involves:

The conclusion of a framework agreement.

II.1.4) Short description of the contract or purchase(s):

The European Central Bank was looking for a supplier to provide a tailor-made multi-source feedback (360°):

— lot 1: provision of a tailor-made multi-source feedback concept and questionnaires,

— lot 2: provision of an IT platform to run the tailor-made multi-source feedback concept and questionnaires, and of related deliverables.

II.1.5) Common procurement vocabulary (CPV):

79400000, 79414000, 79633000, 72200000, 72212450.

II.1.6) Contract covered by the Government Procurement Agreement (GPA):

Yes.

II.2) Total final value of contract(s)

II.2.1) Total final value of contract(s):

Value: 274 600 EUR.

Excluding VAT.

Lowest offer: 274 600 EUR and highest offer taken into consideration: 479 570 EUR.
Excluding VAT.

Section IV: Procedure

IV.1) Type of procedure

IV.1.1) Type of procedure:

Negotiated with a call for competition.

IV.2) Award criteria

IV.2.1) Award criteria:

The most economically advantageous tender in terms of:

1. Quality. Weighting: 70 %.
2. Price. Weighting: 30 %.

IV.2.2) An electronic auction has been used:

No.

IV.3) Administrative information

IV.3.1) File reference number attributed by the contracting authority:

13879/H/PSR/2010.

IV.3.2) Previous publication(s) concerning the same contract:

Contract notice:

Notice number in OJ: [2010/S 108-163020](#) of 5.6.2010.

Section V: Award of contract

Lot No 1

V.1) Date of contract award decision:

9.2.2011.

V.2) Number of offers received:

5.

V.3) Name and address of economic operator in favour of whom a contract award decision has been taken:

Mercuri Urval A/S, Philip Heymans Allé, 292900 Hellerup, DENMARK. Tel. +45 39456500. E-mail:
info.dk@mercuriurval.com Internet: <http://www.mercuriurval.com>

V.4) Information on value of contract:

Total final value of the contract:

Lowest offer: 74 500 EUR and highest offer taken into consideration: 168 100 EUR.

Excluding VAT.

V.5) The contract is likely to be subcontracted:

No.

Lot No 2

V.1) Date of contract award decision:

9.2.2011.

V.2) Number of offers received:

5.

V.3) Name and address of economic operator in favour of whom a contract award decision has been taken:

Mercuri Urval A/S, Philip Heymans Allé, 292900 Hellerup, DENMARK. Tel. +45 39456500. E-mail: info.dk@mercuriurval.com Internet: <http://www.mercuriurval.com>

V.4) **Information on value of contract:**

Total final value of the contract:

Lowest offer: 200 600 EUR and highest offer taken into consideration: 347 570 EUR.

Excluding VAT.

V.5) **The contract is likely to be subcontracted:**

No.

Section VI: Complementary information

VI.1) **Contract related to a project and/or programme financed by EU funds:**

No.

VI.3) **Procedures for appeal**

VI.3.1) **Body responsible for appeal procedures:**

Procurement Review Body of the European Central Bank, c/o Legal Advice Team, Kaiserstraße 29, 60311 Frankfurt-on-Main, GERMANY. Tel. +49 361344-0. Fax +49 691344-6886 (central fax number). E-mail:

legaladviceteam@ecb.europa.eu Internet: <http://www.ecb.europa.eu>

Body responsible for mediation procedures:

The European Ombudsman, 1 avenue du Président Robert Schuman, CS 30403, 67001 Strasbourg Cedex, FRANCE.

VI.3.2) **Lodging of appeals:**

Precise information on deadline(s) for lodging appeals: 15 days from the receipt of the information specified in Article 28(3) of the Decision of the European Central Bank laying down the Rules on Procurement or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 33 of the abovementioned Decision.

VI.4) **Date of dispatch of this notice:**

24.3.2011.